



# The market for on-demand audiovisual services in the EU

## *Overview & Trends*

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**New ways of distribution – Creative Europe Desk Polska/KIPA**

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OBSERVATOIRE EUROPÉEN DE L'AUDIOVISUEL  
EUROPEAN AUDIOVISUAL OBSERVATORY  
EUROPÄISCHE AUDIOVISUELLE INFORMATIONSTELLE



# Overview

**I. Digital transformation of the media sector**

**II. Digital media landscape in the EU**

*Main figures & Trends*

**III. Challenges in the digital audiovisual ecosystem**

## Section I

# Impact of digitalisation and distribution of audiovisual content over the Internet

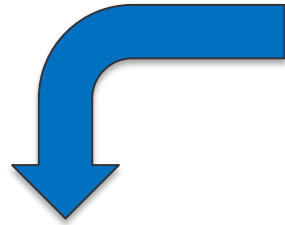
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*How did the media ecosystem change on the Supply and Demand side?*

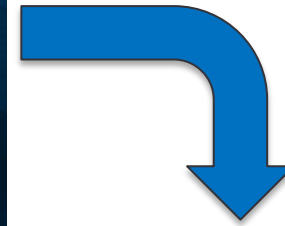
# I. Digitalisation and «over-the-top» distribution of content



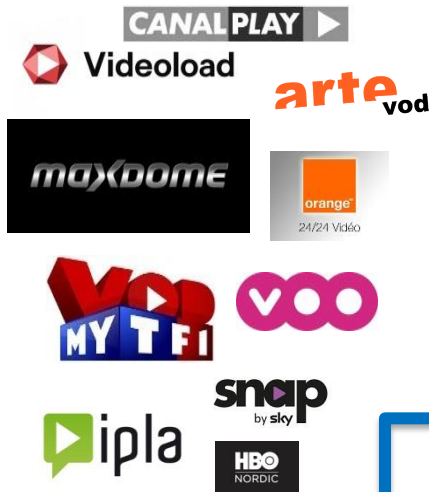
« OTT » = Open Internet



New services



New entrants



**Intensification of competition  
Advertising & Paid content**

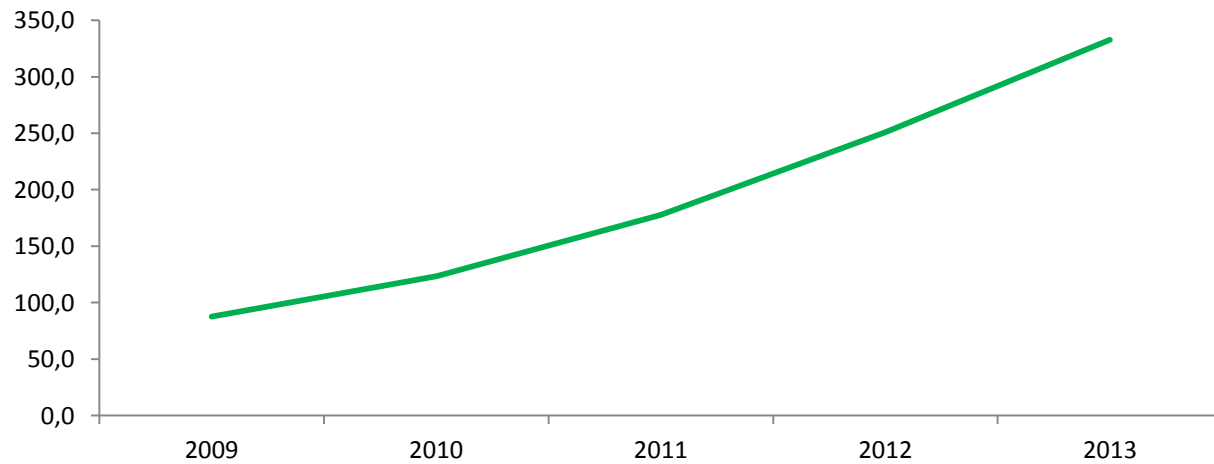
# I. Increased fight for consumer attention ...



# I. Changing audiences & Multi-screen viewing

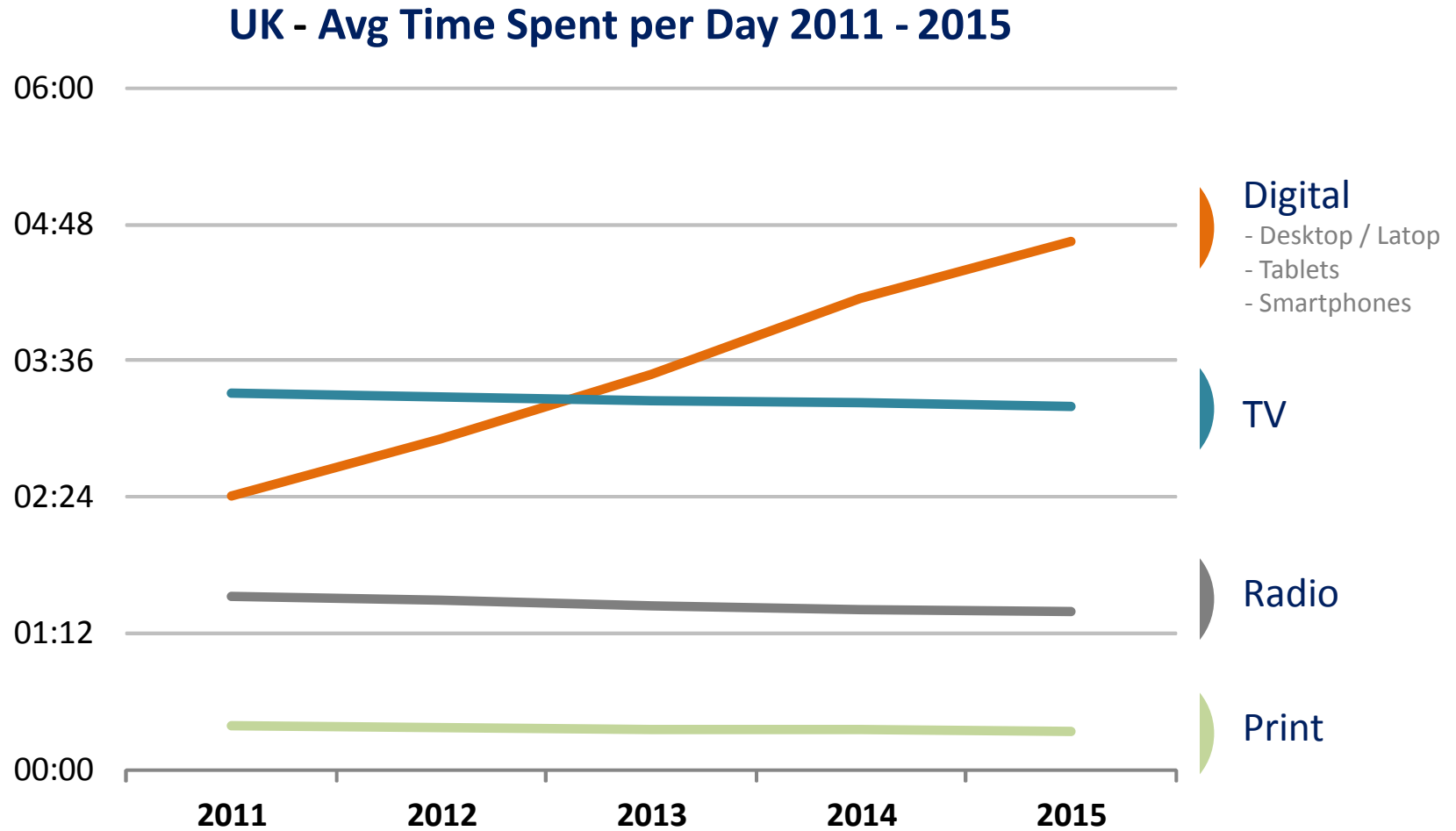


**EU 14 – Smartphones and Tablets installed base**  
*in millions*

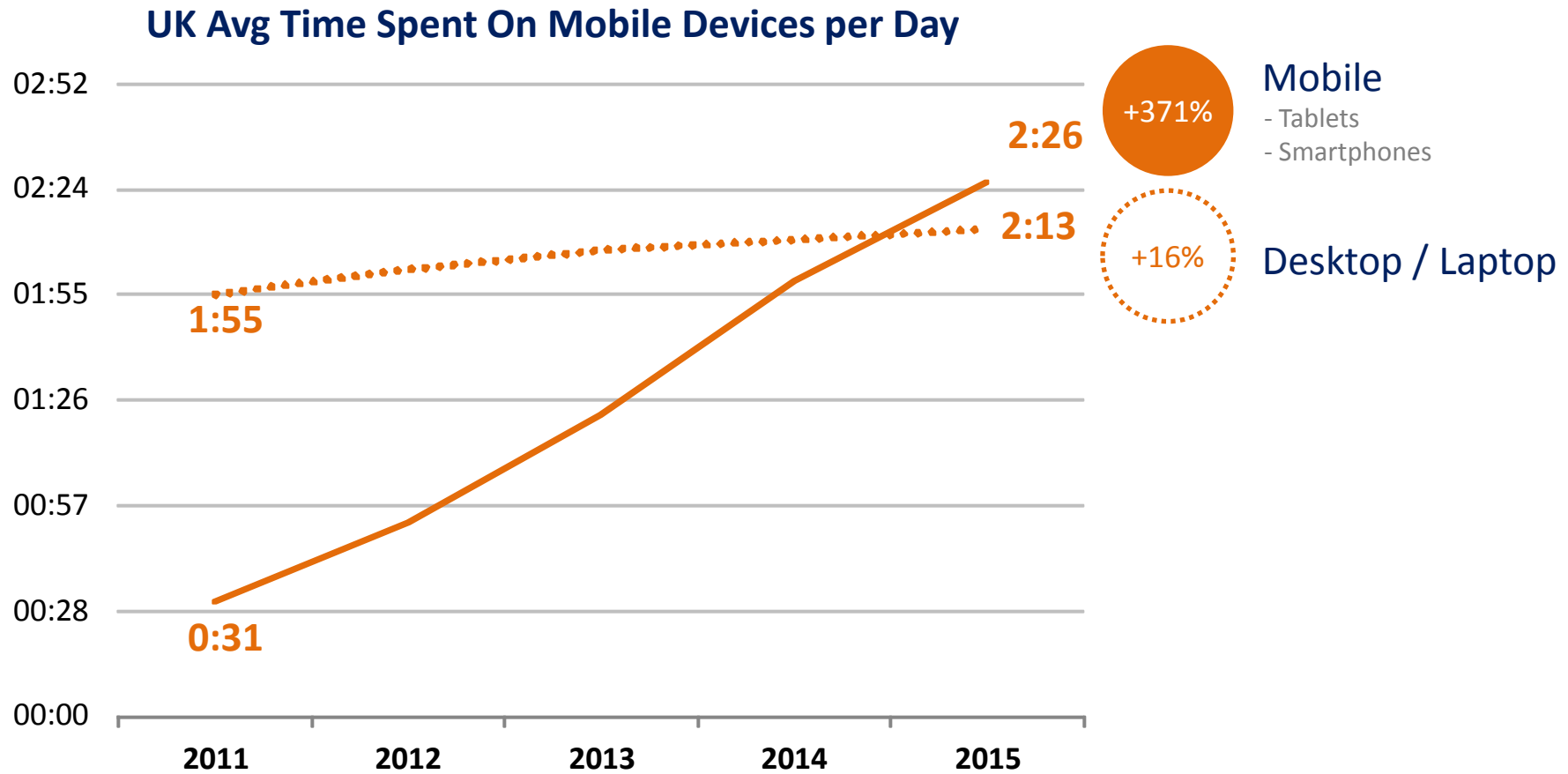


# I. Audience fragmentation by media ...

Source: eMarketer



# I. Increased importance of mobile devices...





# And a trend towards mobile video consumption ...

## Digital video viewers by device in EU Big 5 Oct 2014

In % of respondents (18+ who own all devices)

---



Between 50% and 60%  
of Europeans already  
use mobile devices  
to watch videos



## Consequences of changes on Demand and Supply side

« ATAWAD » content consumption

Abundance of content & New entrants/services



Audience **fragmentation**



Scarce resource = **Attention** of audiences  
→ Shift in paradigm



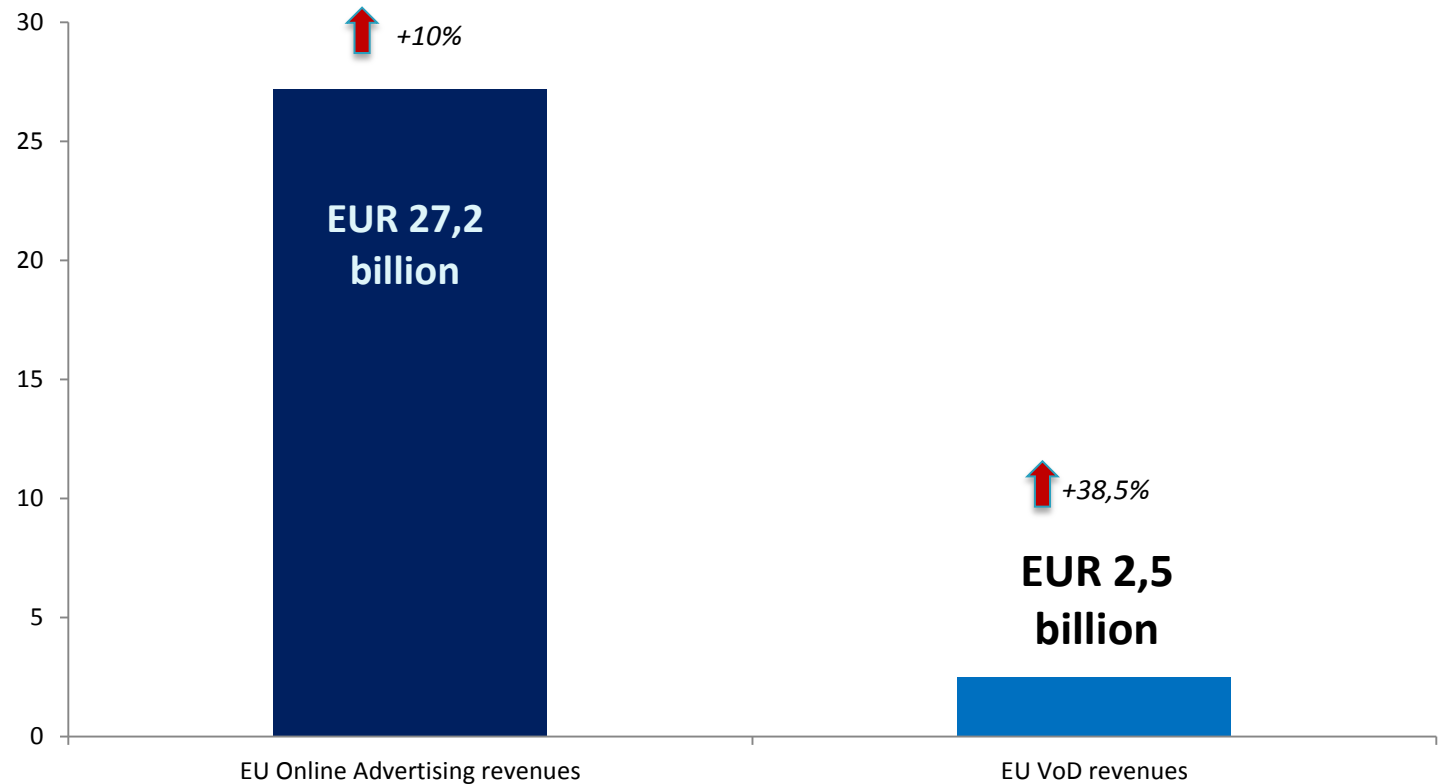
Impact on **Advertising & Paid Entertainment** markets in the EU

## II. EU digital media landscape in 2014 – Main figures and trends



## II. EU digital media landscape – Main figures 2014

- Over **2 900** on-demand audiovisual services available in EU 28 (MAVISE 2014)
  - Increased competition on **online advertising market** and **VoD market**
    - Many services and players but only a few dominate → **Online Oligopolies**
    - Rapid growth but **EU markets are heterogenous** when it comes to digital services  
*(UK, Germany and France 66,7% of online advertising revenues / EU-5 70% of VoD revenues in 2014)*





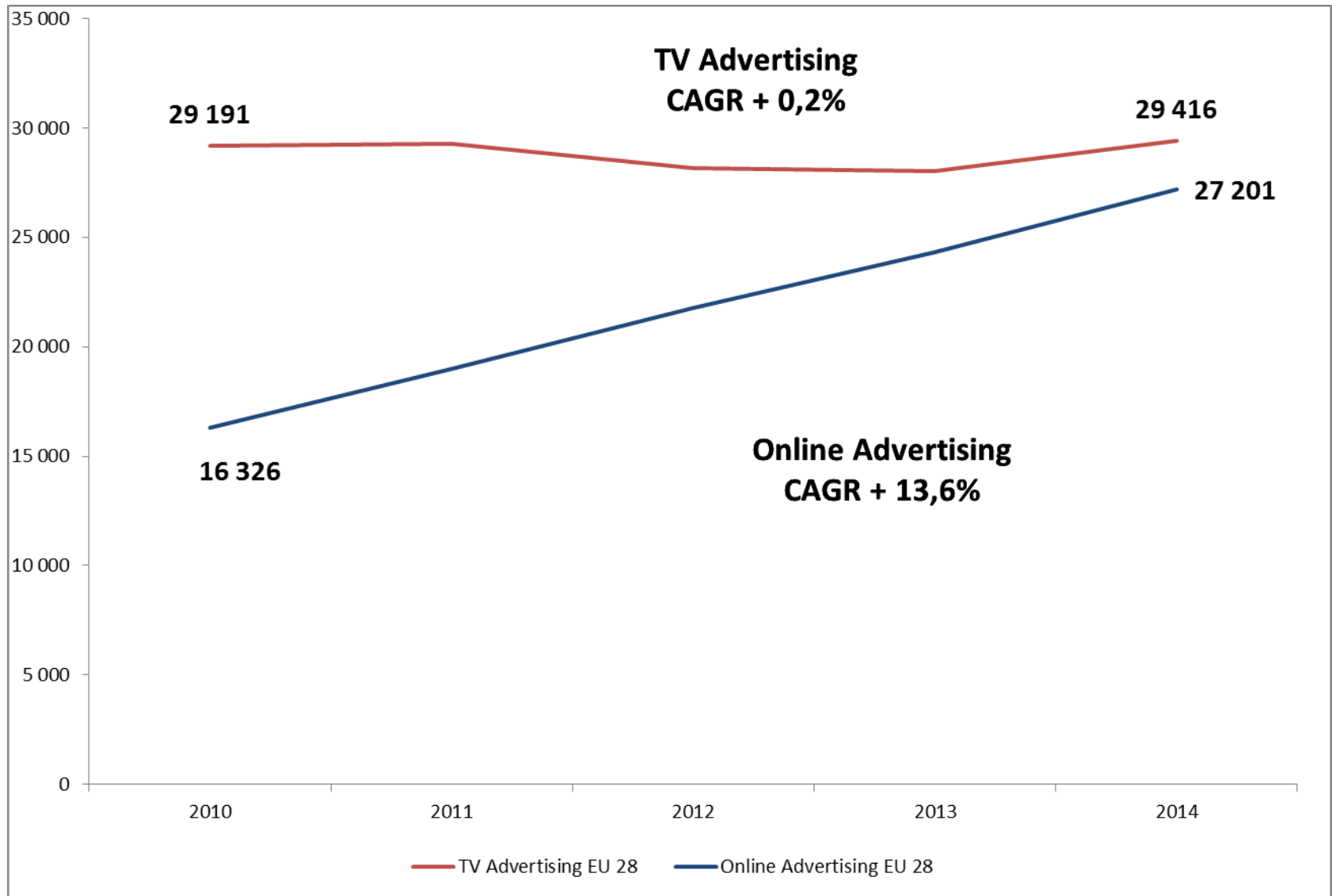
## Section II Part 1

# Online Advertising in the EU

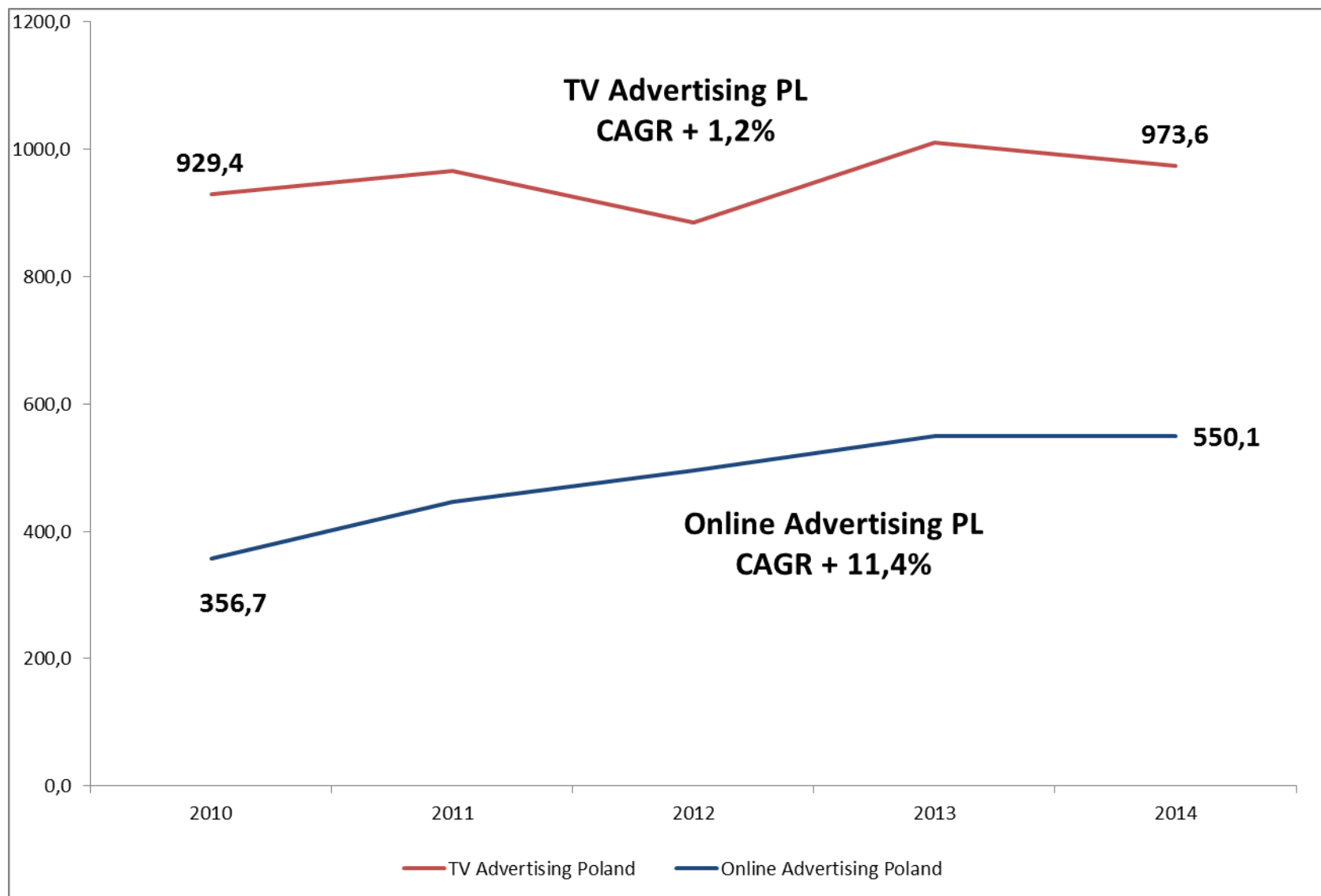
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*Main figures and Trends*  
*Where is the market going?*

## EU28: Online challenging TV advertising – in EUR million

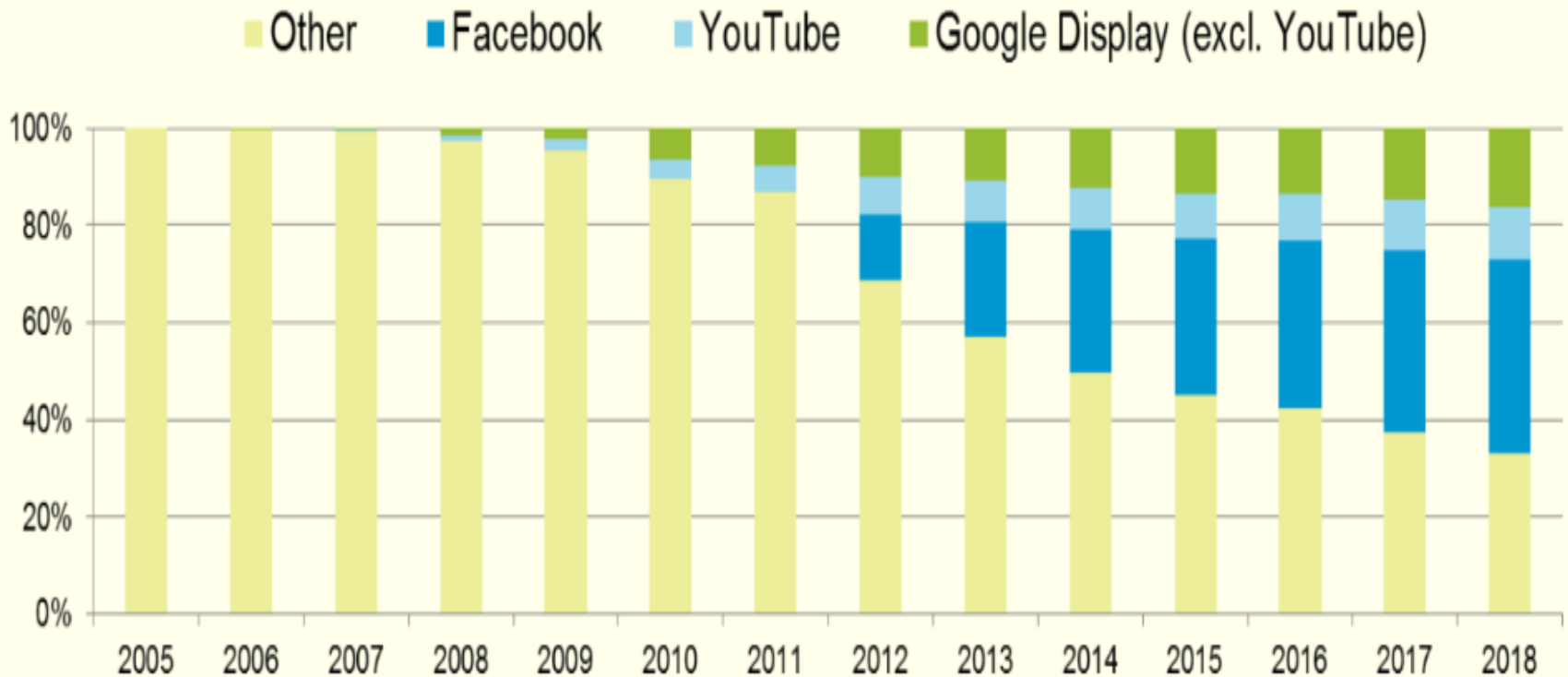


## Poland - TV advertising still dominant in 2014



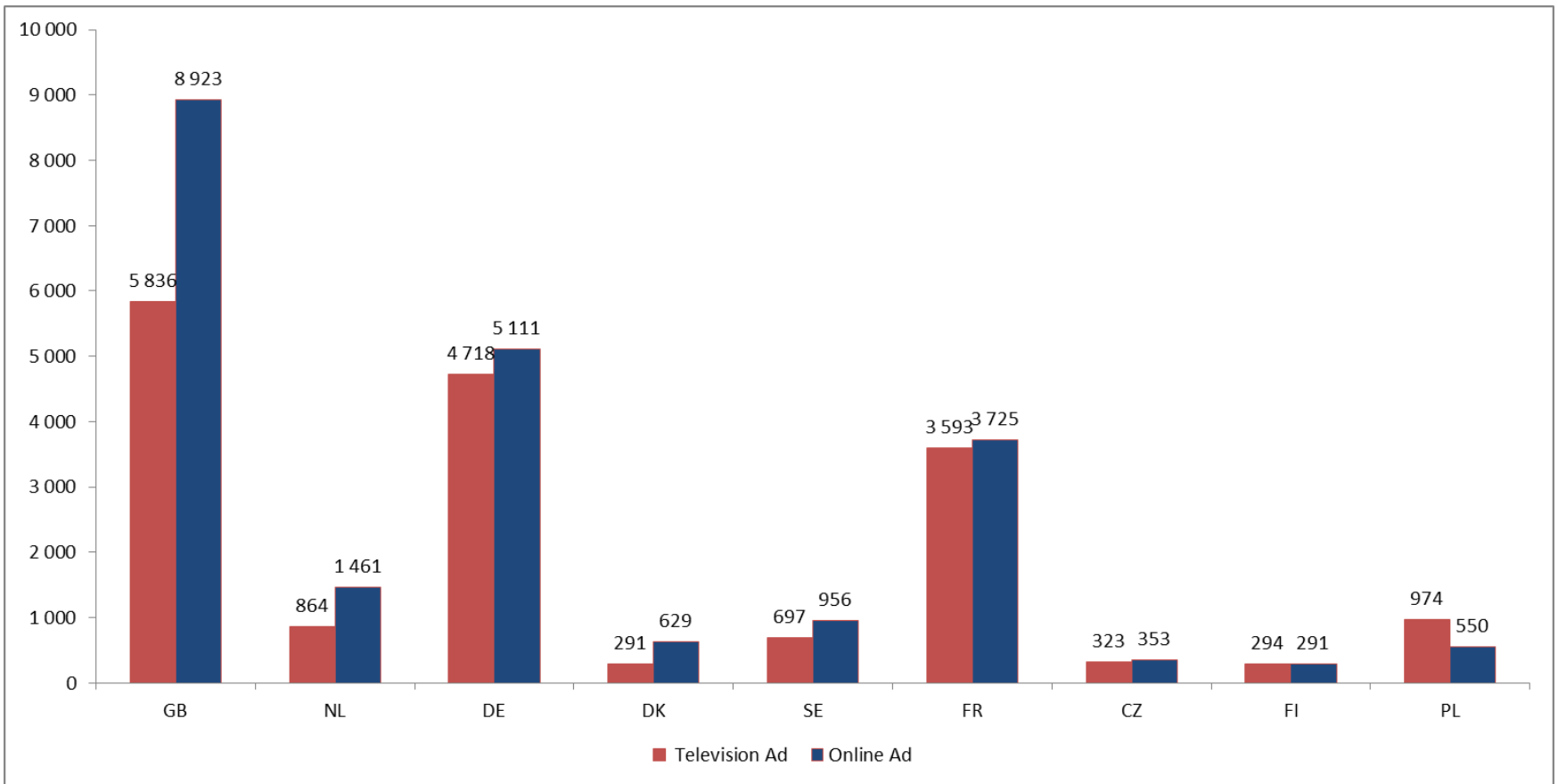
## Concentration: Scale & Reach is important – Advantage to global players on the online ad market

### Europe: Online ad market shares



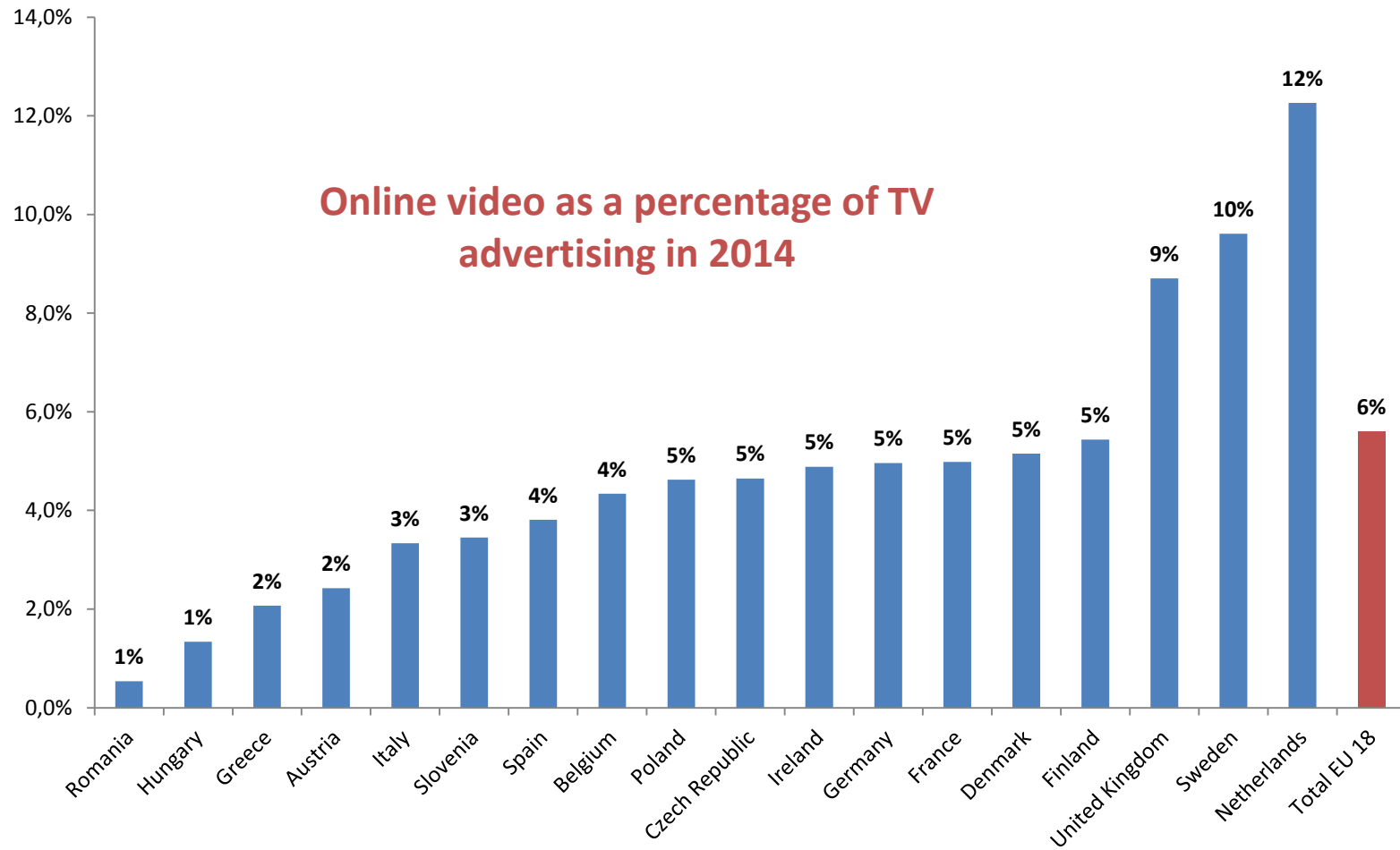


# Online advertising surpassed TV ad spend in 7 EU countries 2014



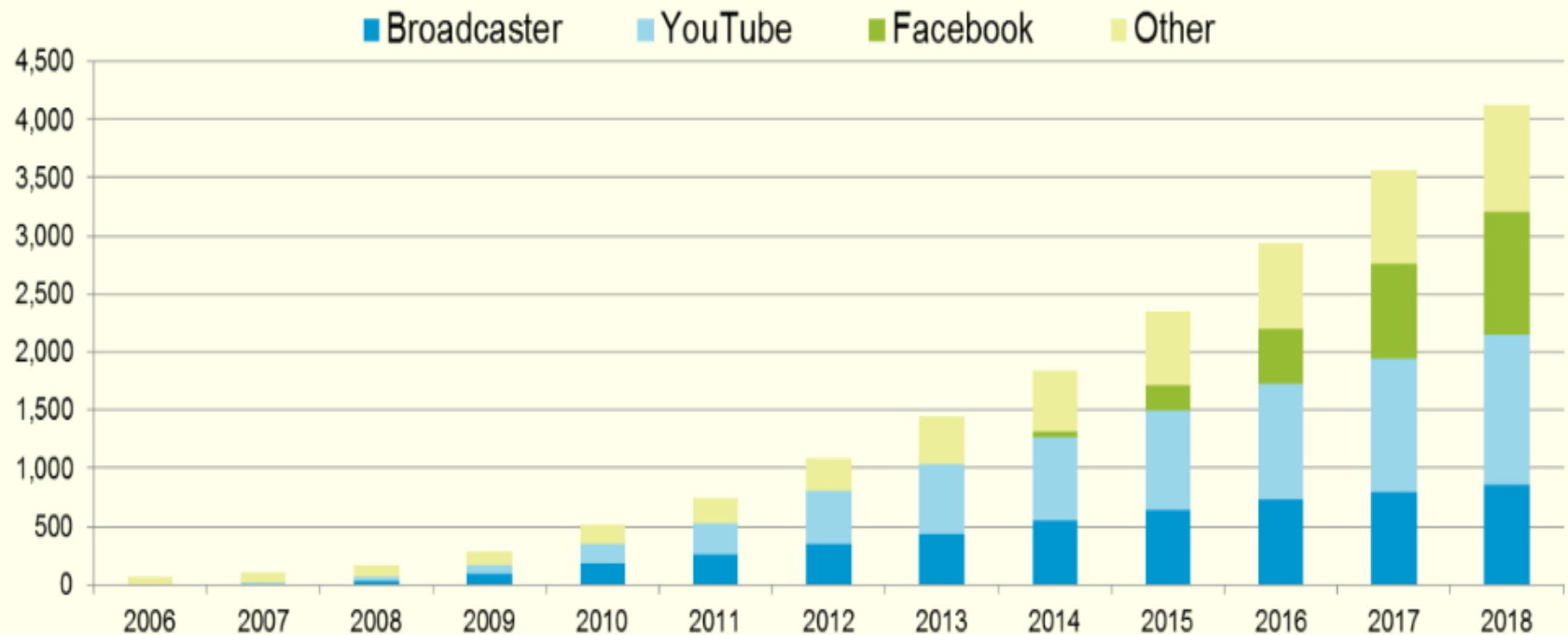
*In EUR million  
Source: Warc*

# But online video advertising is still a small fraction of TV advertising in 2014...

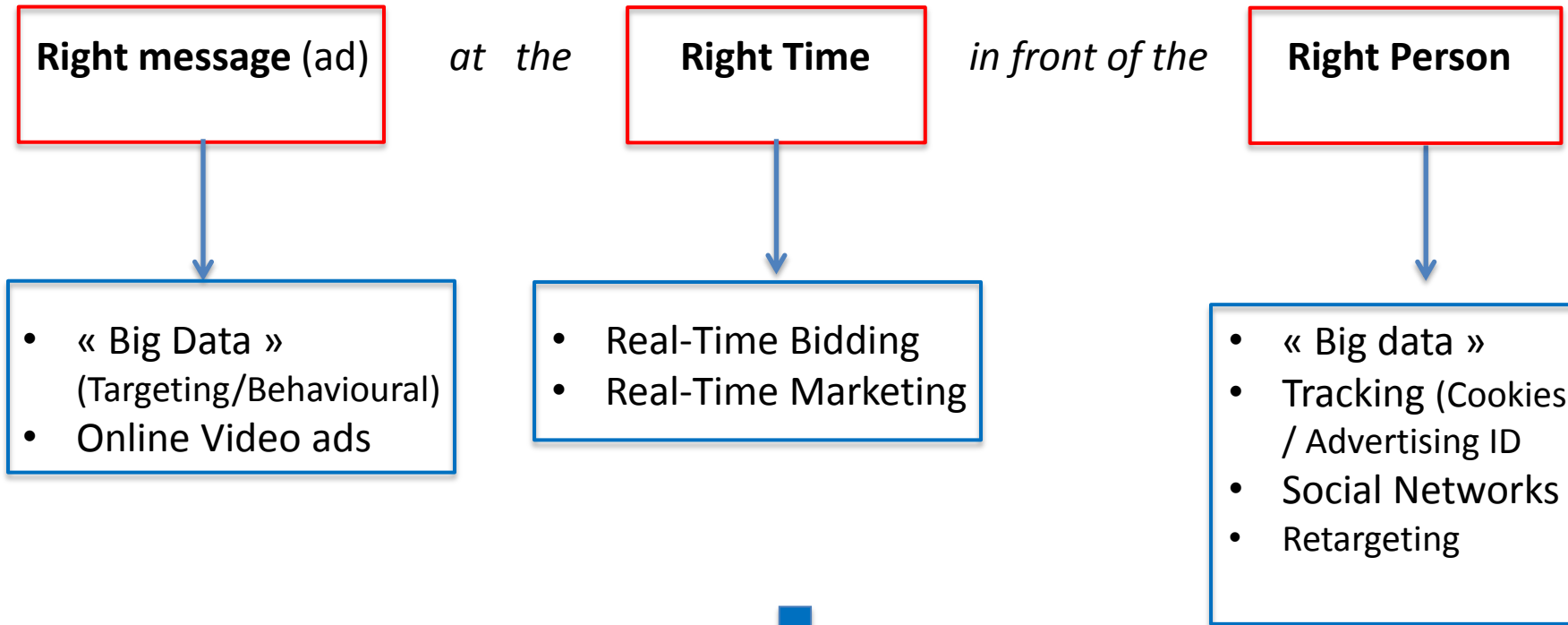


## Google and Facebook dominant players for online video advertising in EU, broadcasters take a smaller share

Online video advertising revenue in Europe (\$m)



## Display advertising – Objectives



- Increase in **connected mobile devices** = localisation, geo-fencing/mkt
- Increase in **screens & devices** = Increase in addressable market (« Eyeballs »)
- Increase in **online video consumption & broadband coverage** = Audience's shift in consumption habits, Digital natives (« Follow the money »)

## Online Display advertising – Drivers of growth

- Online advertising-financed video websites and Social Networks
  - Acquisitions of YouTube MCNs by major traditional media companies
  - Investments in premium & original content
  - Social networks on video offensive (monetize audiences)
- Capture new audiences & ad budgets, valorise existing & new content
- Data driven advertising = targeting and personalisation of ads
- Programmatic advertising and real-time bidding
- Social & Mobile advertising is further changing the rules of the game

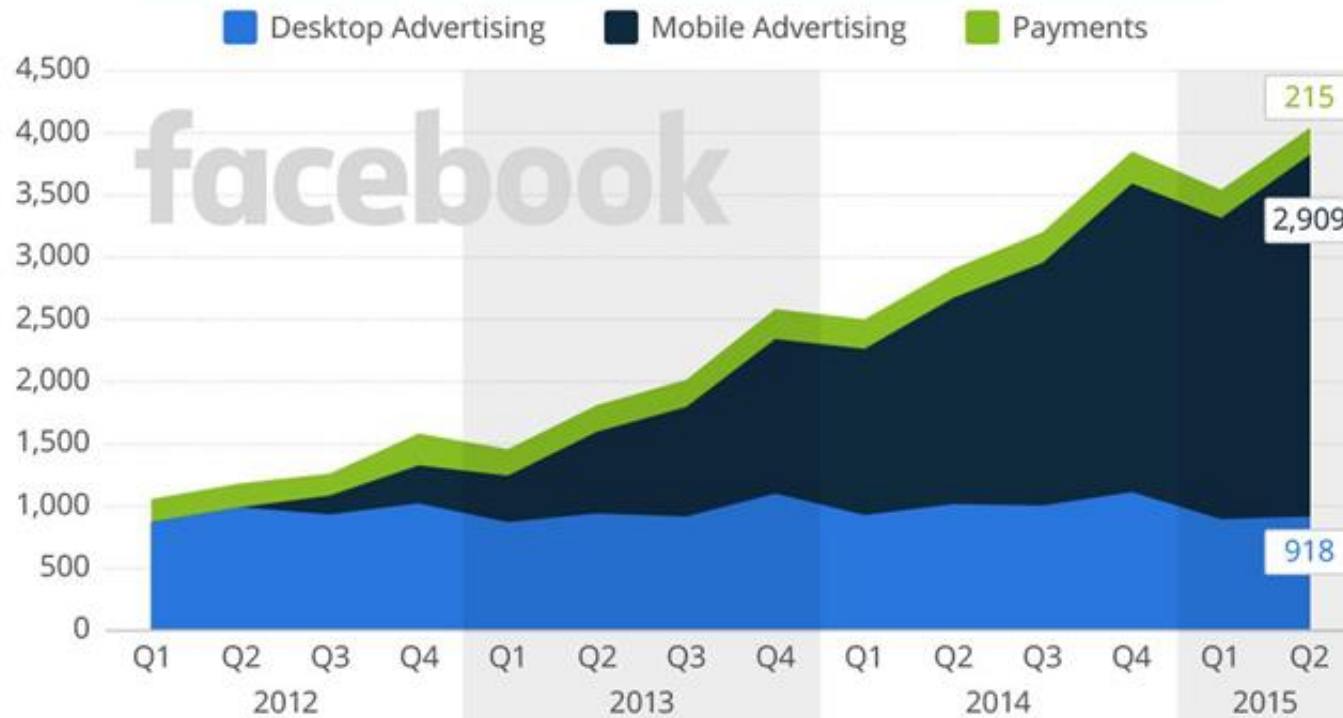
**→ Shift of mass advertising to individualized, personalized advertising**

# Social & Mobile advertising – For winners, huge growth drivers

Tech  Chart of the Day

## Where Facebook's Revenue Growth Comes From

Facebook's quarterly revenue broken down by segment (in million U.S. dollars)



## Section II Part 2

# On-demand and Paid Entertainment revenues in the EU

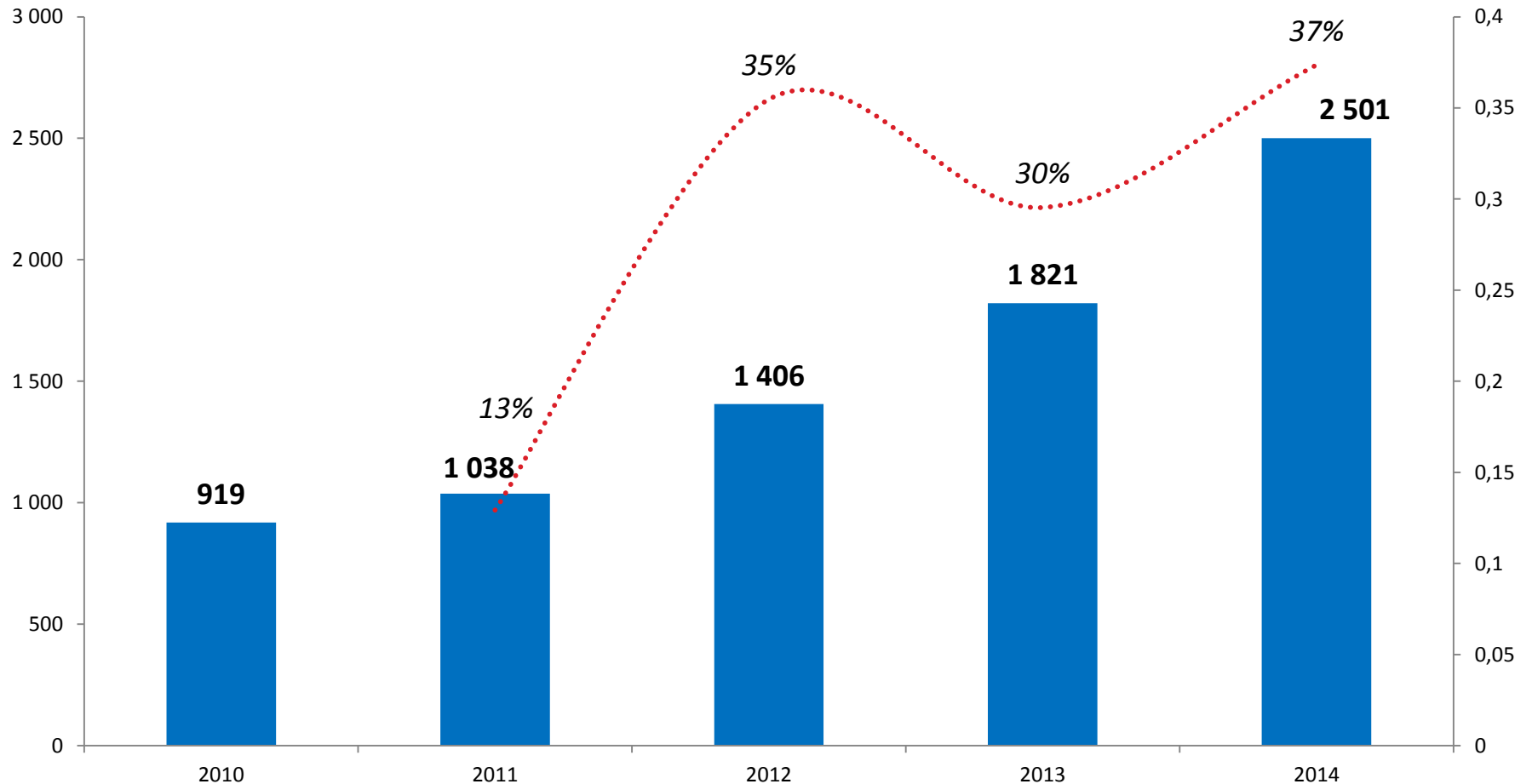
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*Main figures and Trends*

*Traditional versus Digital?*



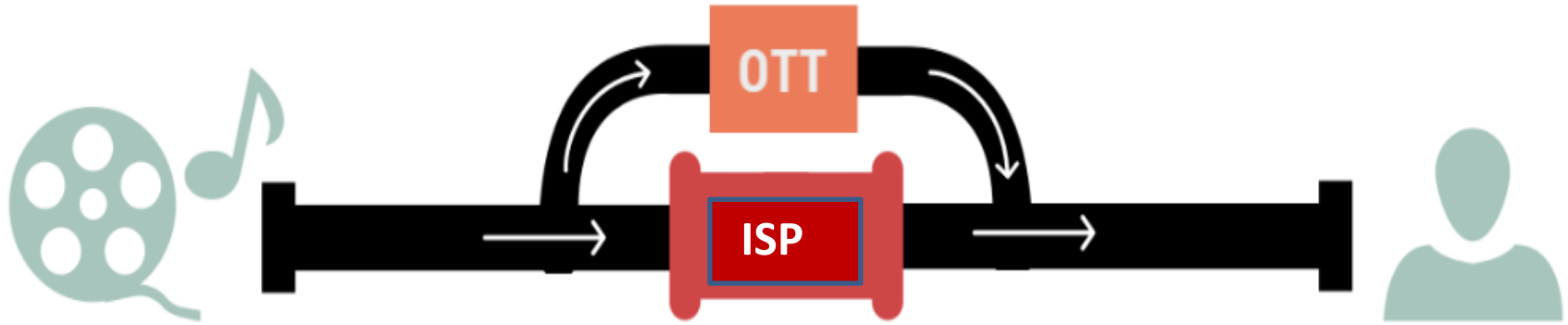
## Consumer revenues for VoD services: fast growth but EU-5 & Nordics generated 82% of total revenues in 2014



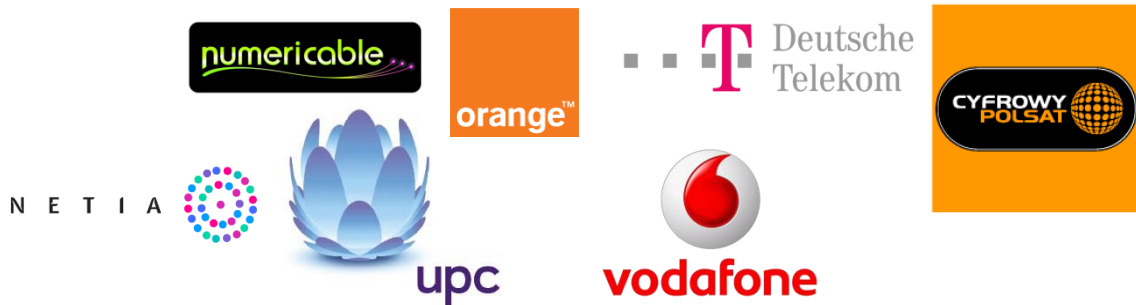


# « OTT » players by-pass « managed networks » by Internet Service Providers (ISP)

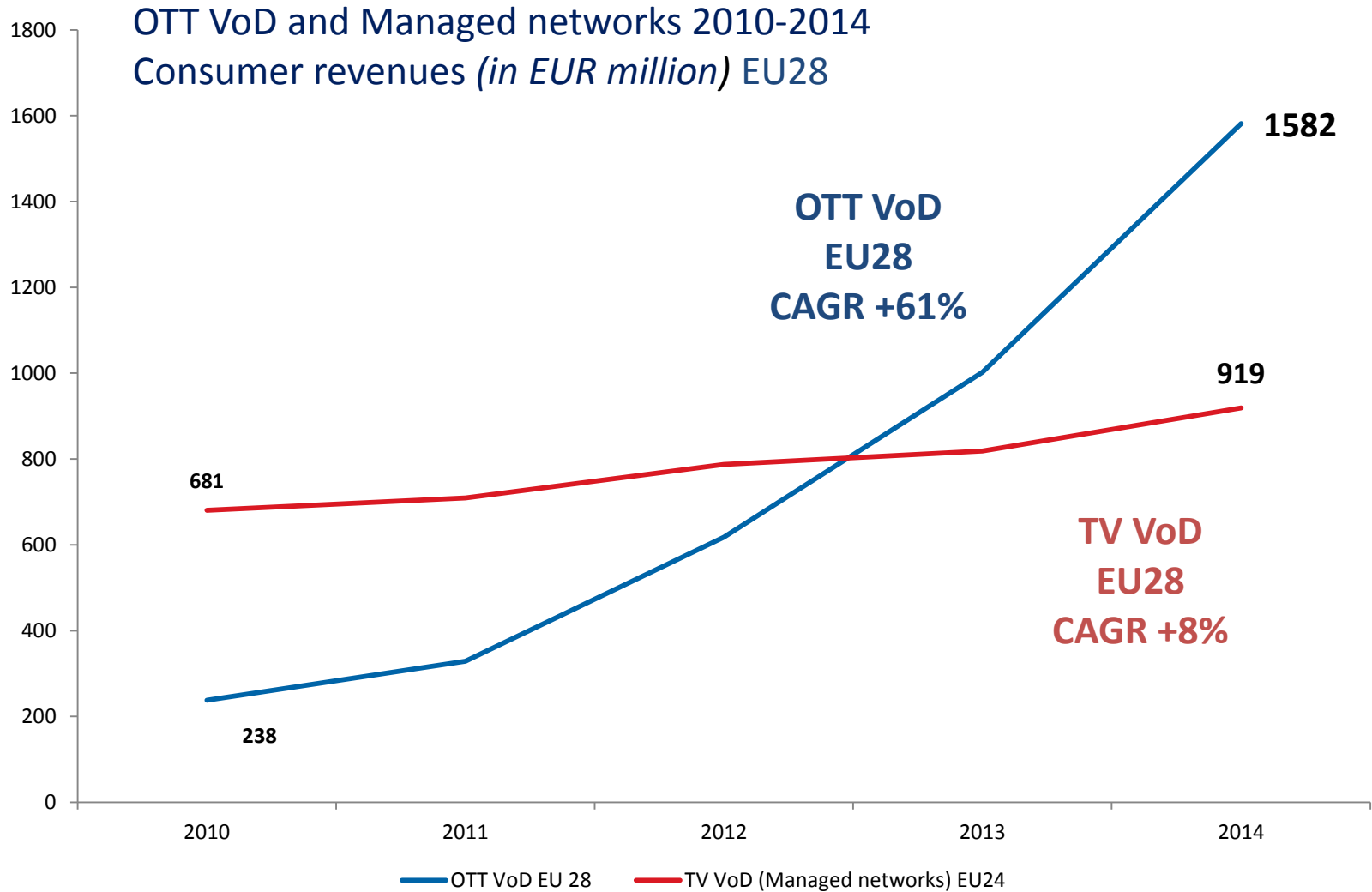
« OTT » Open Internet



Managed networks



# OTT is becoming dominant in the EU in absolute figures



## II. VoD services: Main trends

### 1. Over-the-top on-demand revenues are growth drivers, surpassing consumer spend on TV VoD (managed networks by national players)

- Tendency towards **OTT audiovisual on-demand consumption**
- Global players are dominating the OTT on-demand market in most EU countries

### 2. Explosive growth of subscription video-on-demand services (SVoD) since 2012

- **Competition or Complement to pay TV?**

### 3. Physical media (DVD & Blu-Ray rental/retail) revenues versus on-demand revenues

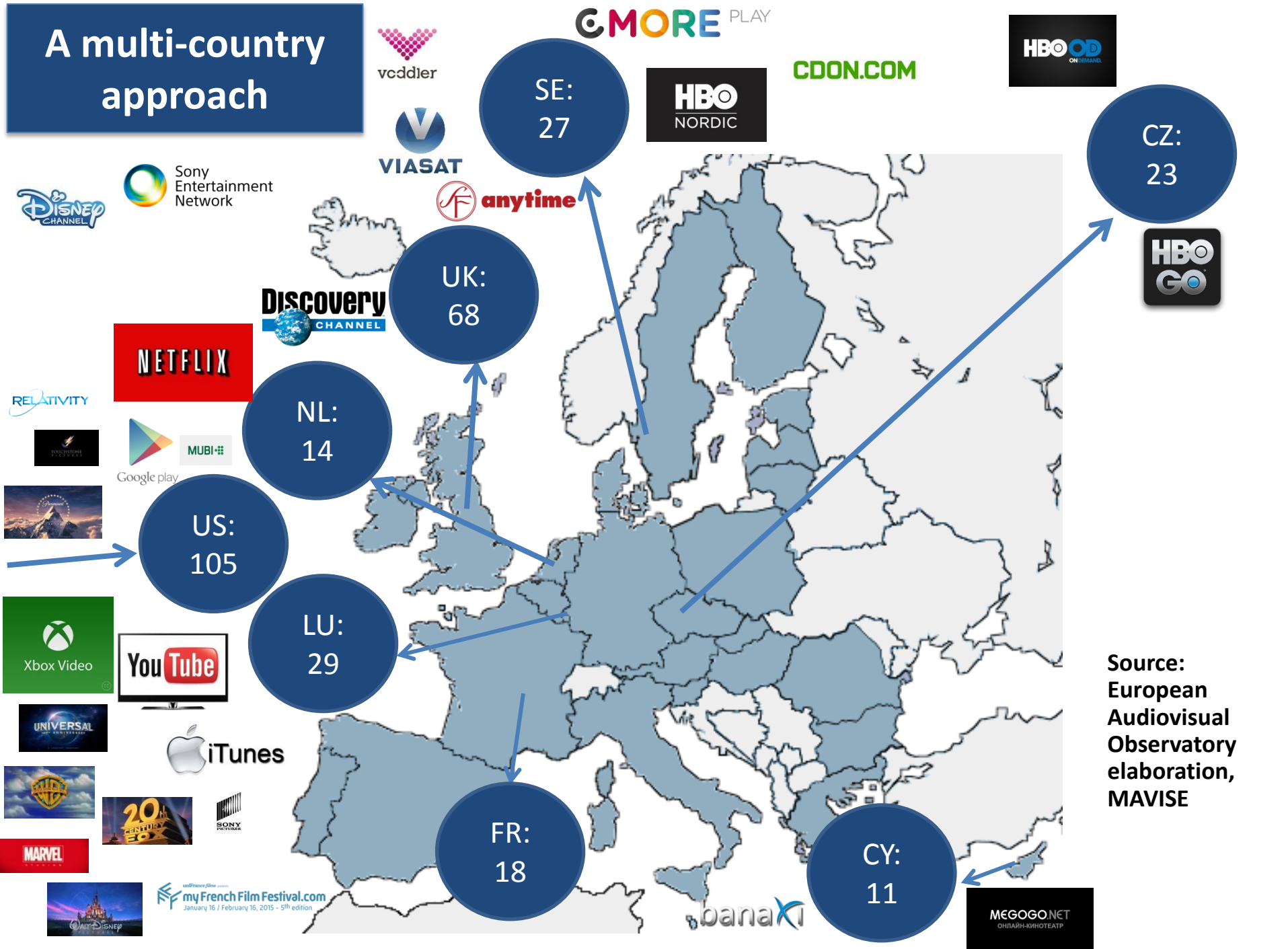
- **Overall physical media market is shrinking** - Does VoD compensate for loss?

### 4. Cinema: Evolution of admissions in the EU

# **OTT VoD « Over-the-Top » distribution versus VoD Distribution on managed networks**

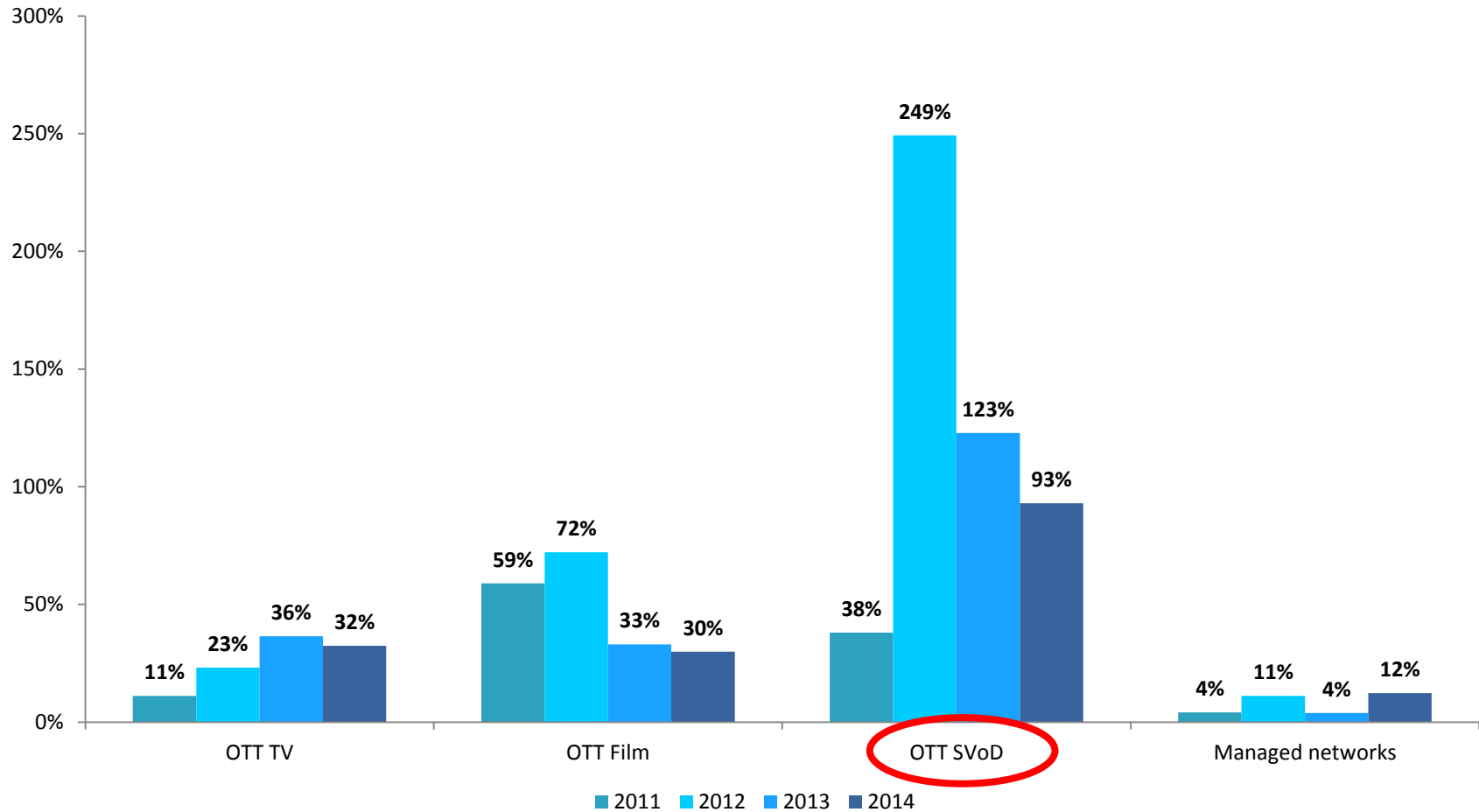
- **OTT VoD distribution by-passes traditional players and, in some cases, national audiovisual regulation**
  - Players established in specific countries or abroad to target EU countries
- **In Poland, VoD on managed networks still dominant in 2014**

# A multi-country approach

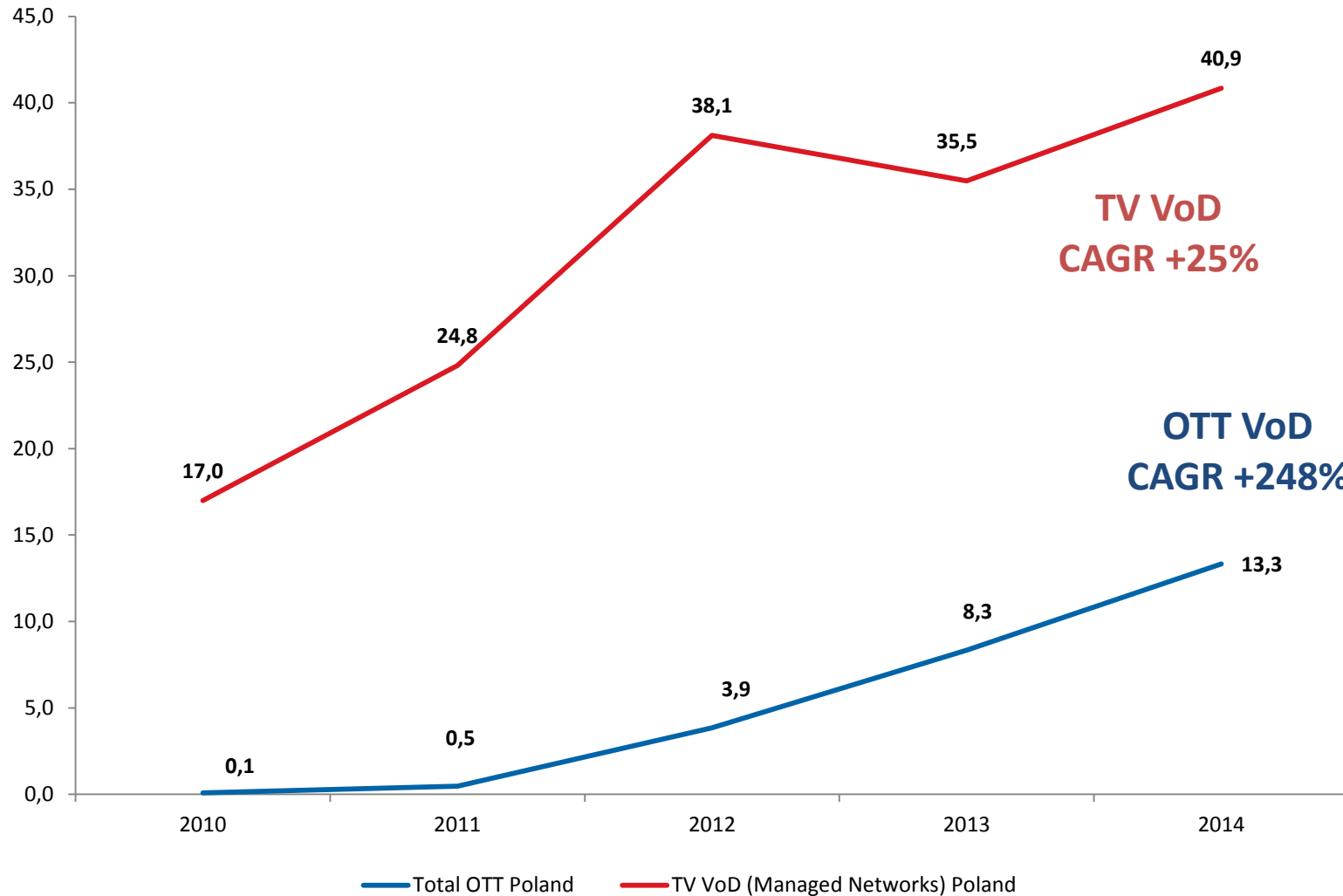


Source:  
European  
Audiovisual  
Observatory  
elaboration,  
MAVISE

# Growth rates: consumers are going « over-the-top » and towards subscription-based VoD services



# The picture in Poland: VoD Distribution on managed networks still dominant but growth lies in OTT



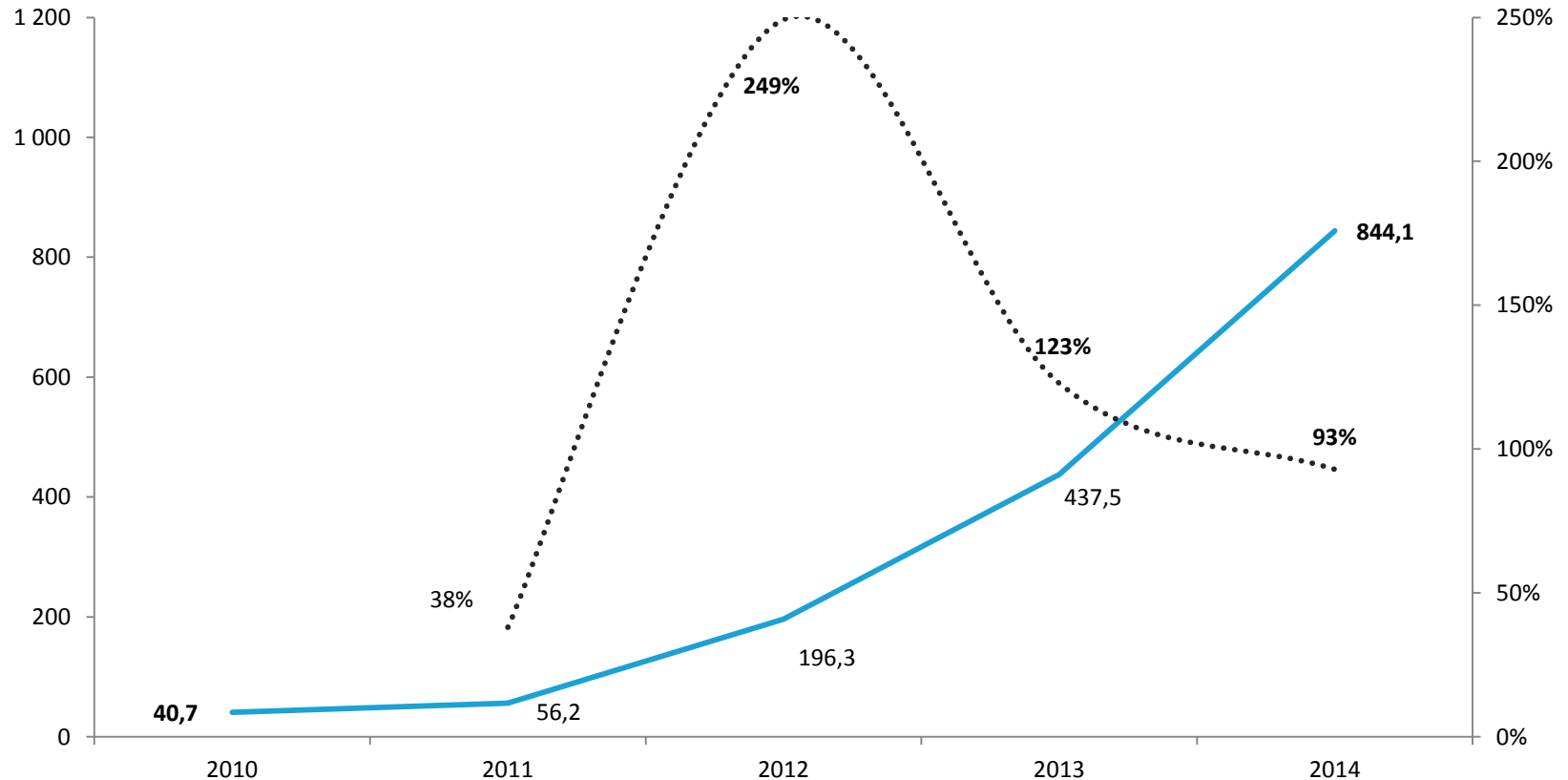
# Subscription Video-on-demand services in the EU

- SVoD fastest growing business model in the EU
- Netflix effect?
- Complement or Competitor to pay TV?



# Impressive SVoD growth since 2012 in the EU: Netflix effect?

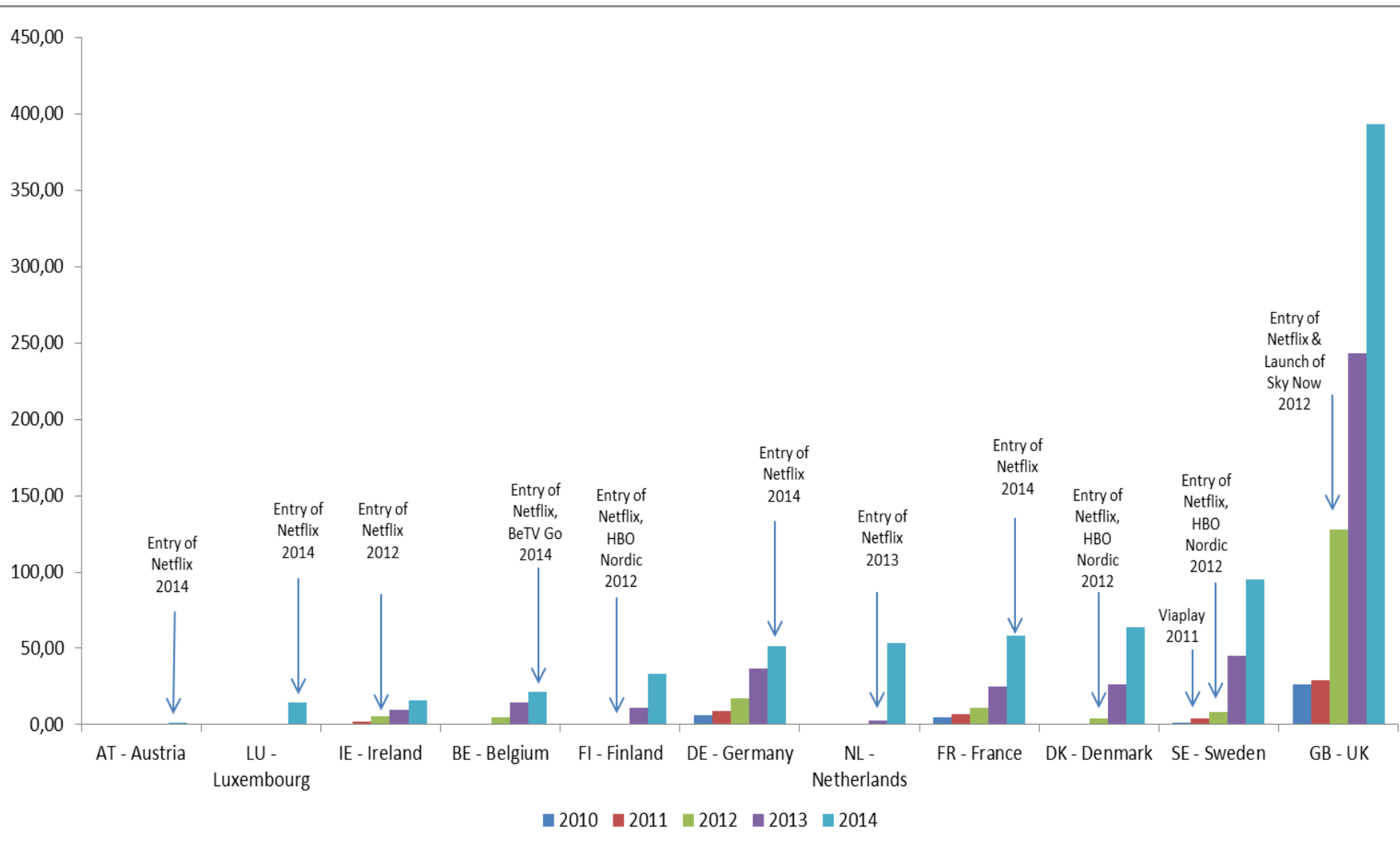
EU SVoD consumer revenues and yearly growth rate  
in EUR million and %



Launch GB/IE and Nordics

Source: IHS

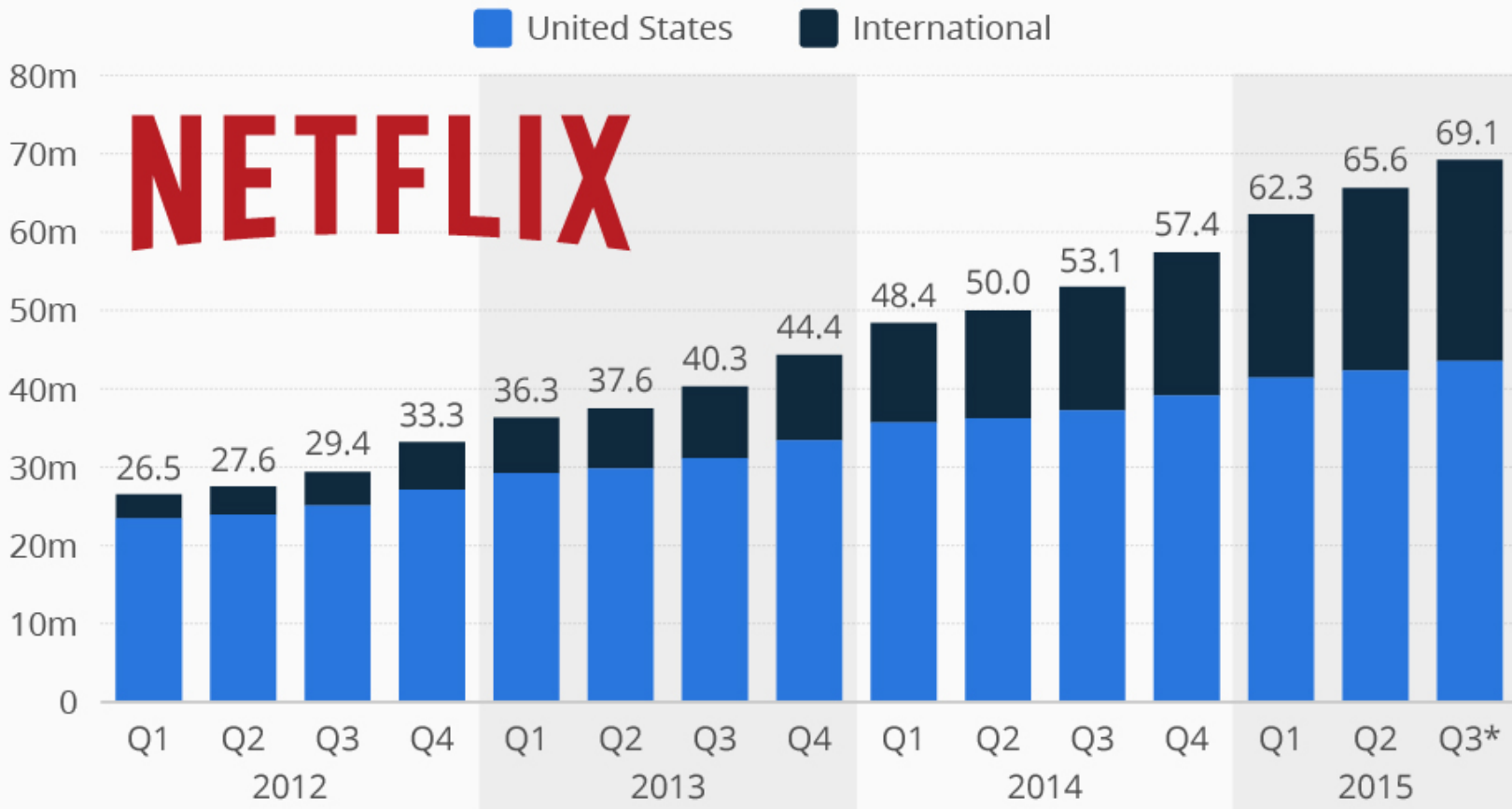
# « Netflix effect »: Raising awareness among EU consumers for SVoD services and launch by national players of SVoD services



# And Netflix' growth relies more and more on international markets as expansion continues

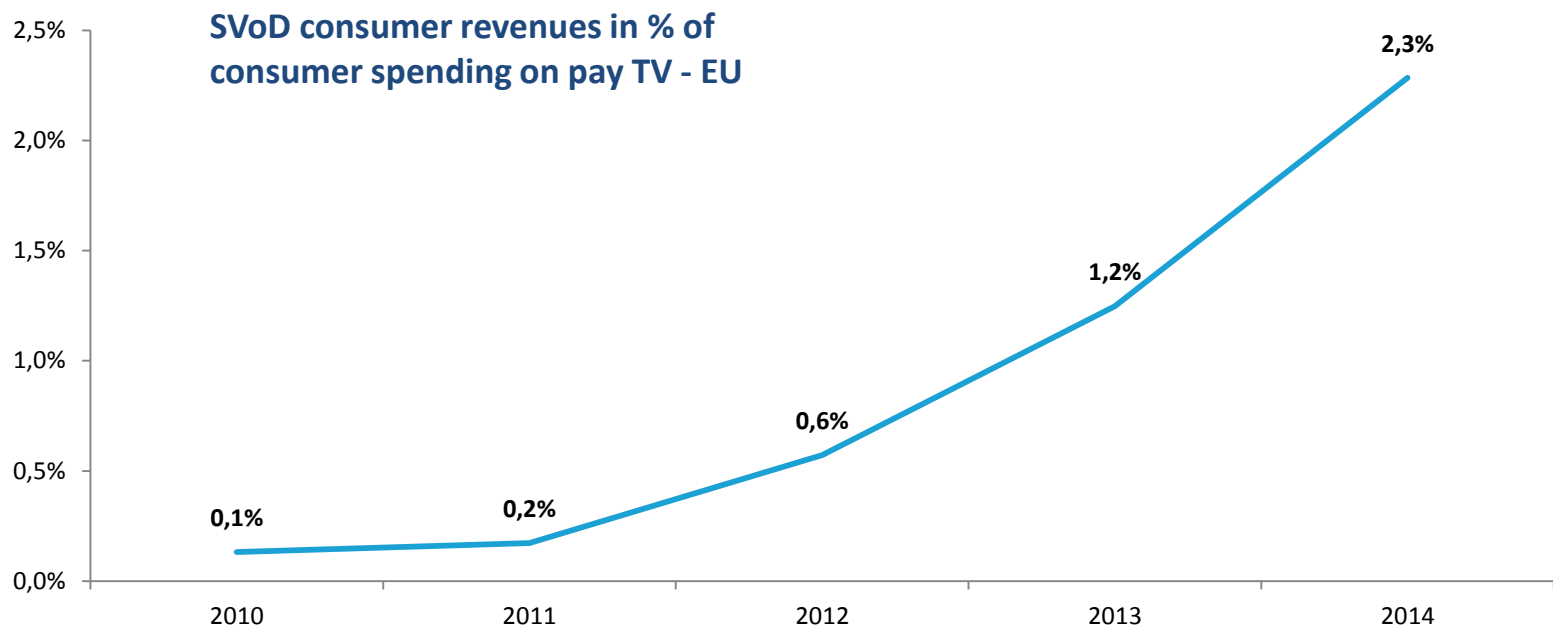
## Netflix Hits 65 Million Subscribers

Number of Netflix streaming subscribers (in millions)



## But SVoD consumer revenues still a small fraction of pay TV spend...

- SVoD services rather a **complement to traditional pay TV** than a competitor in the EU (in 2014) - « Cord-cutting » yet marginal in the EU
- **SVoD consumer revenues in Poland** (EUR 2,9 million) **only 0,16%** of pay TV consumer spend (EUR 1 843 million)

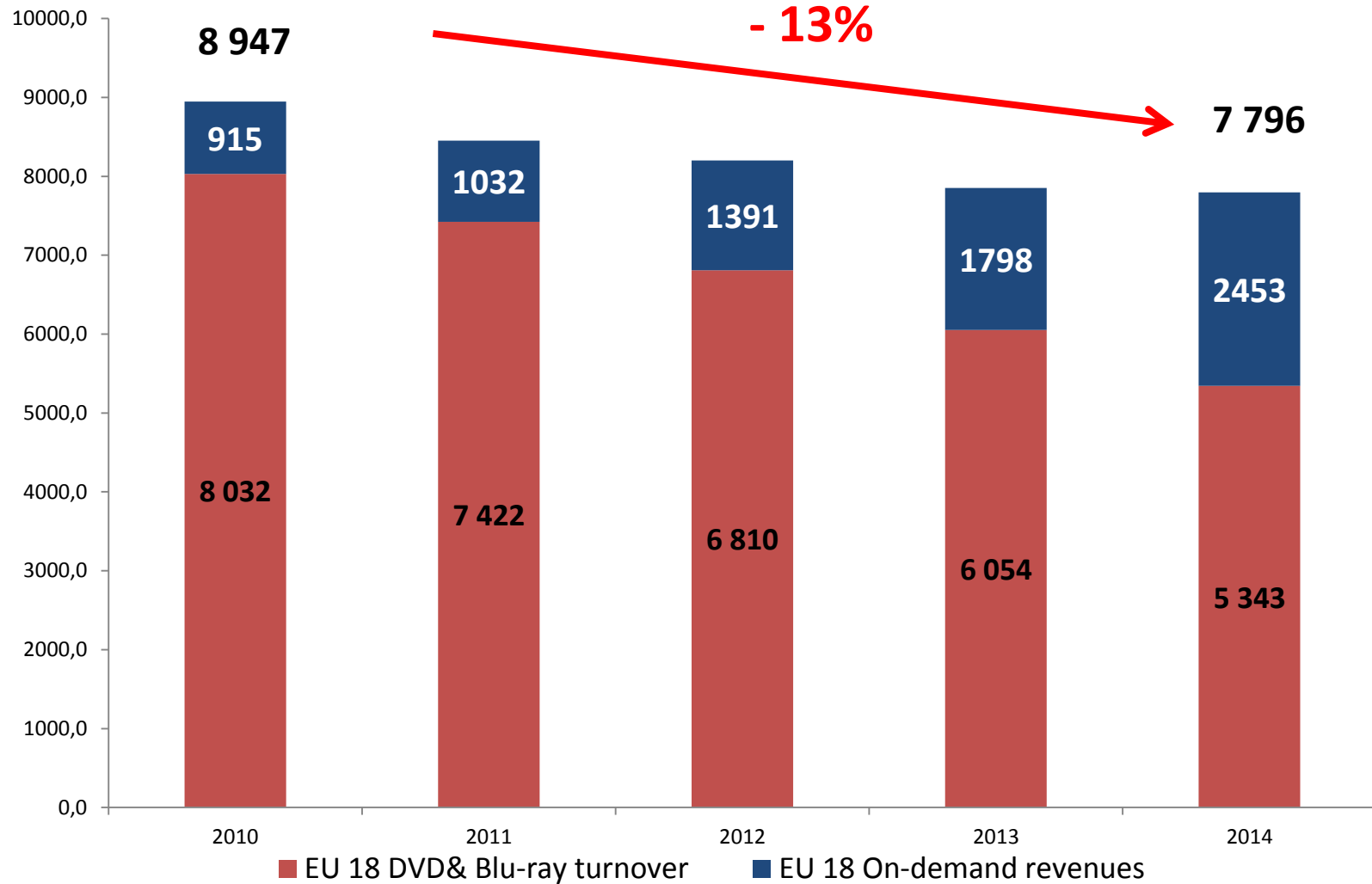


# Physical video market and VoD



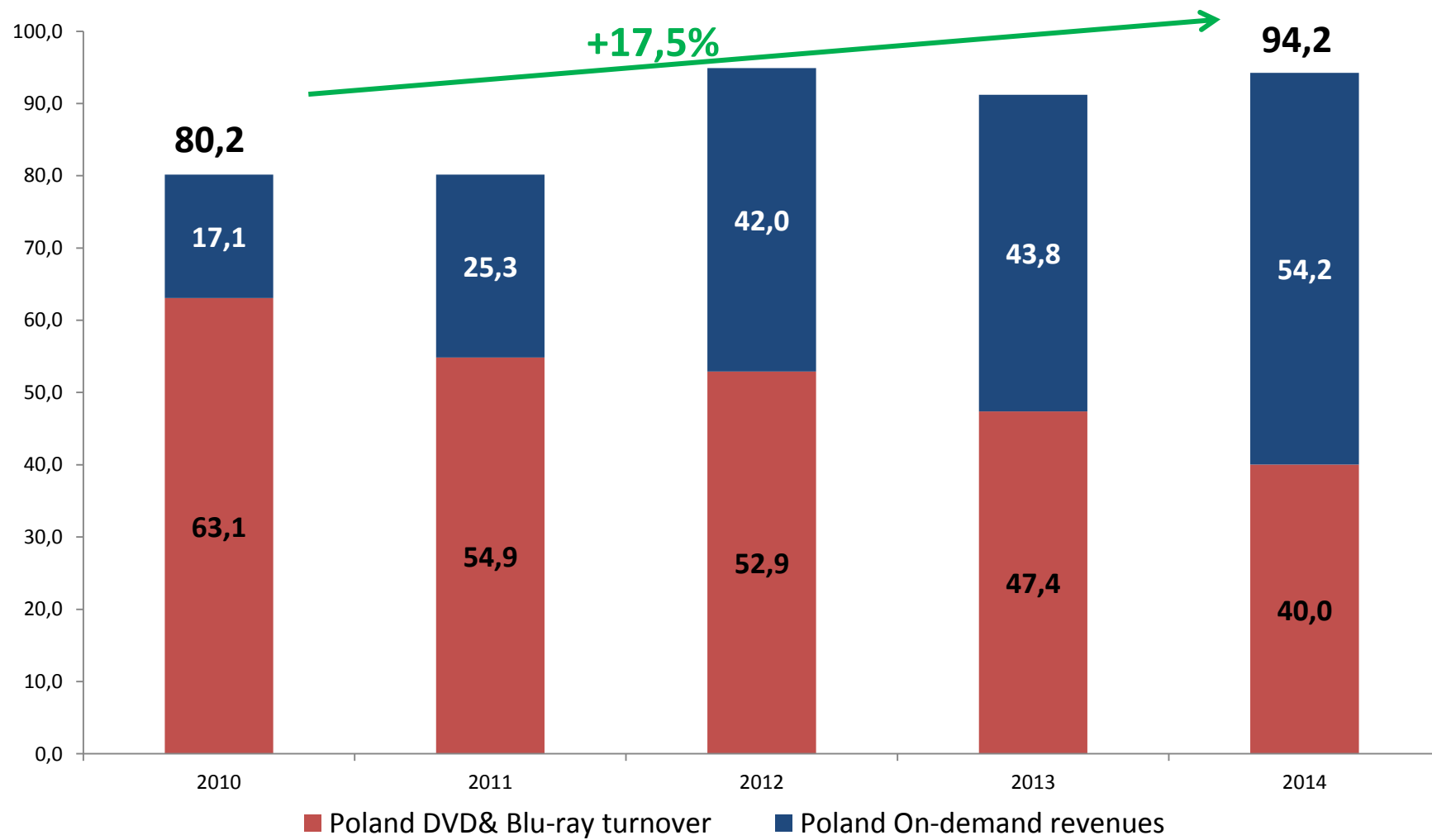
# Paid content: Evolution physical media (DVD/Blu-ray) and on-demand revenues EU 18 in EUR million

## VoD not compensating physical decline



# Paid content: Evolution physical media and on-demand revenues

Poland – VoD is compensating



# Cinema admissions



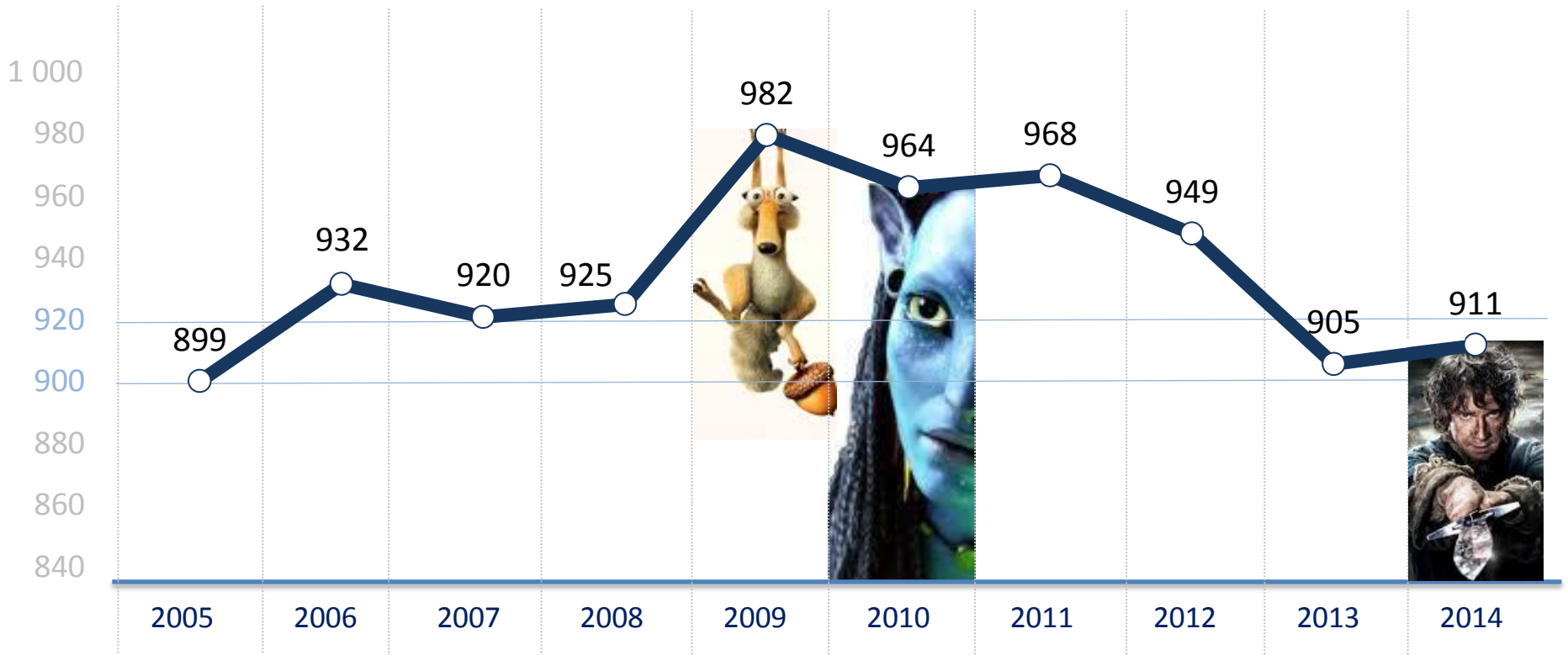


# Admissions stabilize - slightly below pre-3D levels ...

Source: European Audiovisual Observatory

## Cinema attendance in the EU 2005 - 2014

in mio.

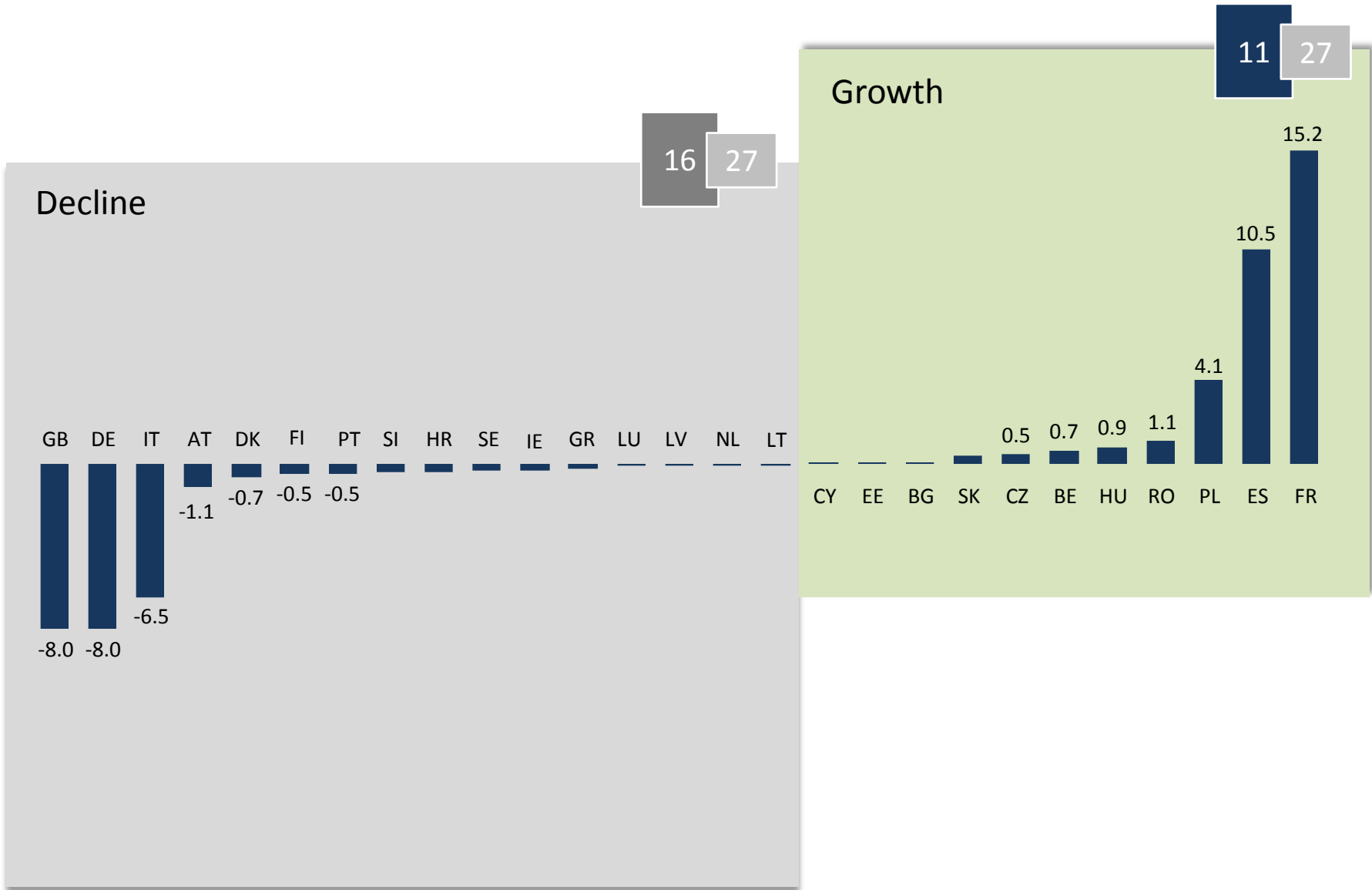


PROVISIONAL & ESTIMATED

# ... thanks to strong performances in France, Spain & Poland

Source: European Audiovisual Observatory

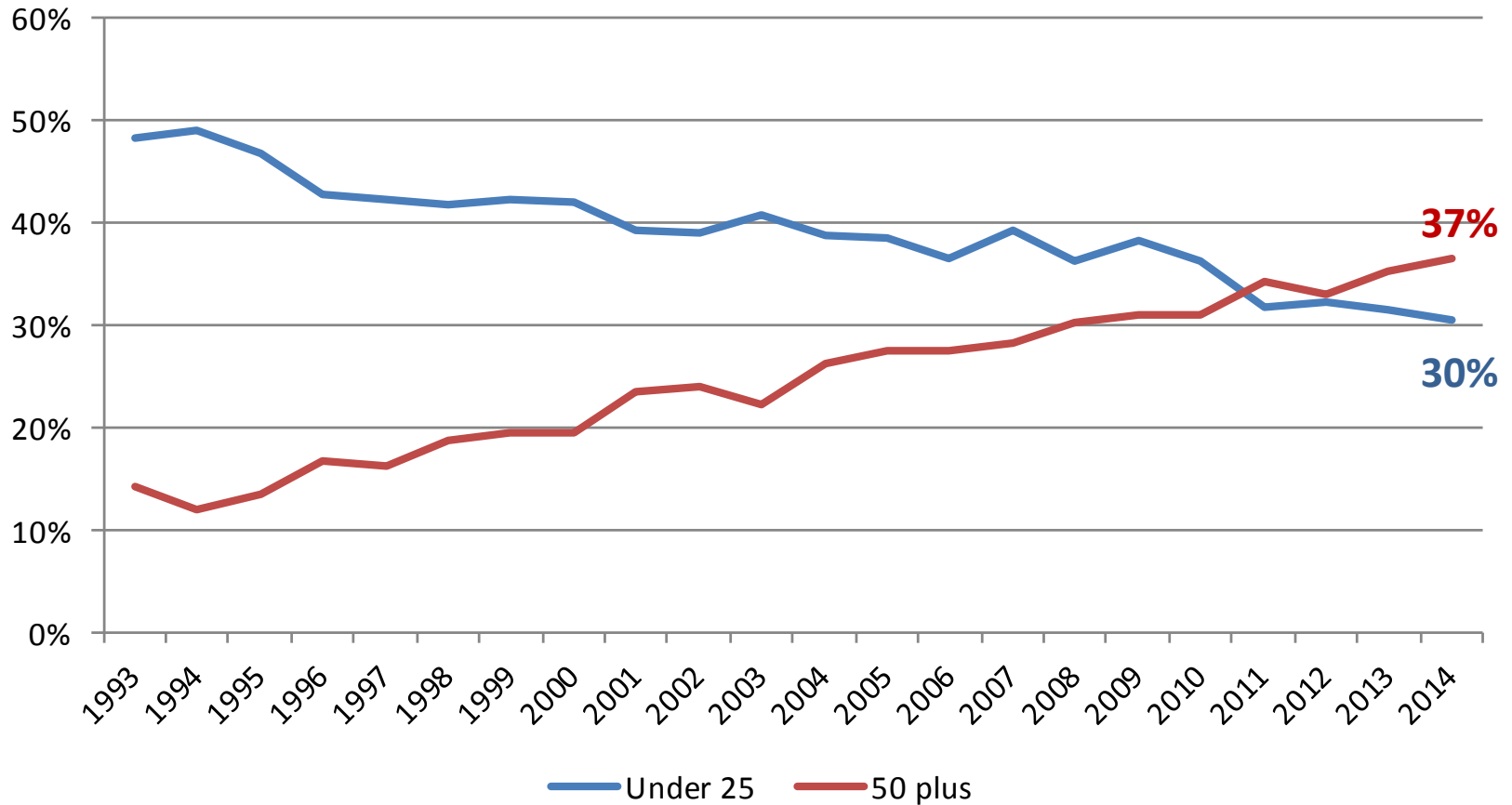
Change in admissions 2014 vs 2013 (in mio)



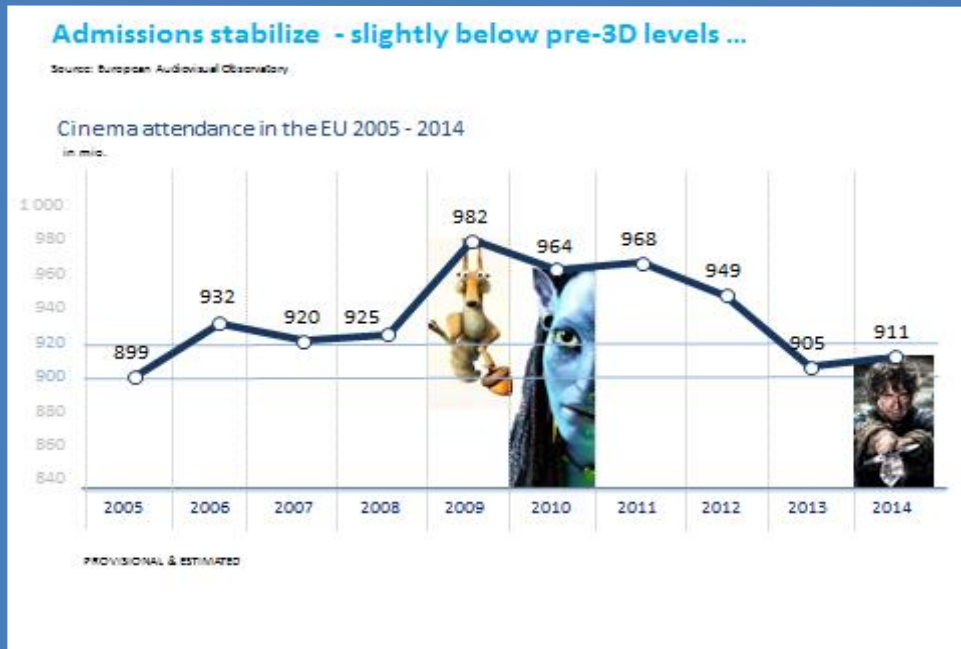
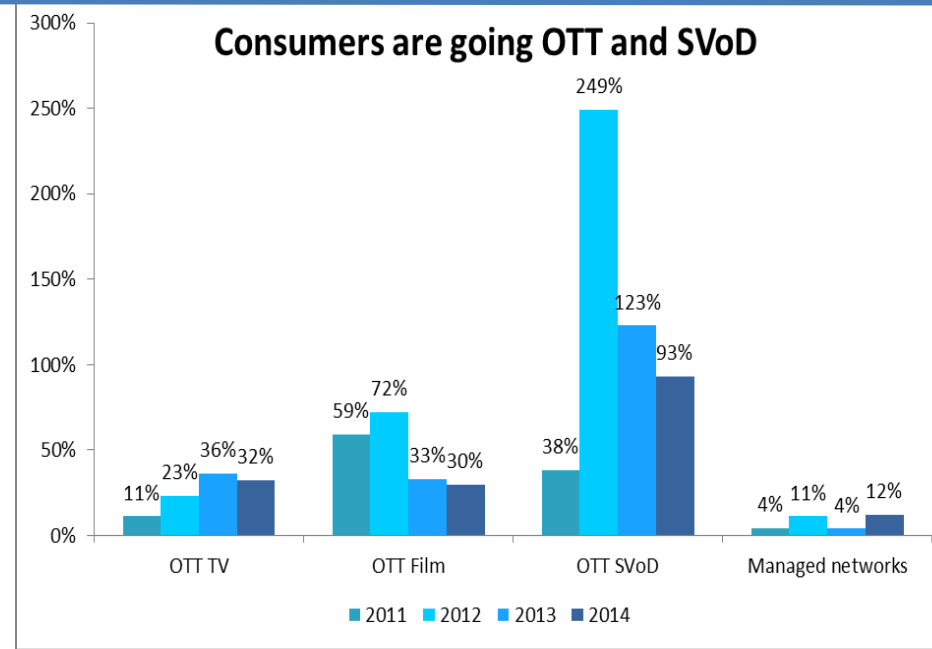
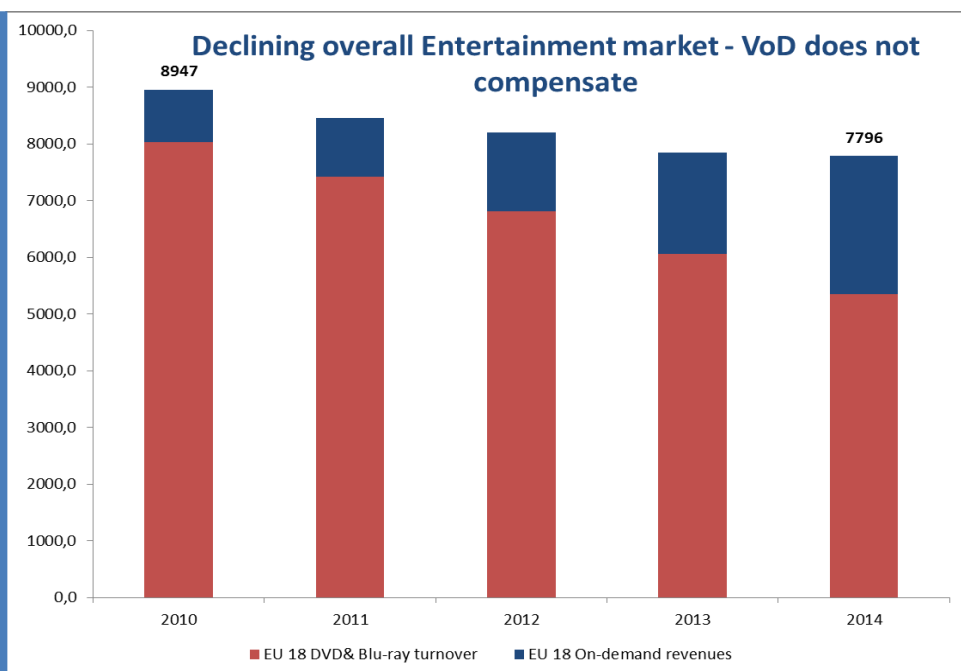
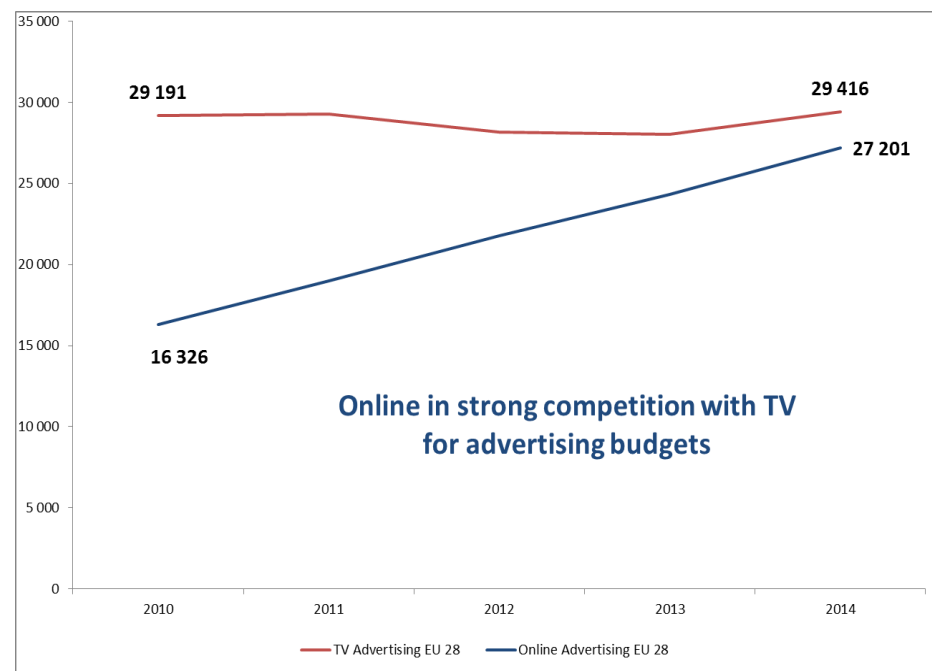
# But Cinema audiences are getting older

Source: CNC

## Audiences getting older



# Summary – Impact on traditional markets



## Section III

# Challenges in the digital audiovisual ecosystem

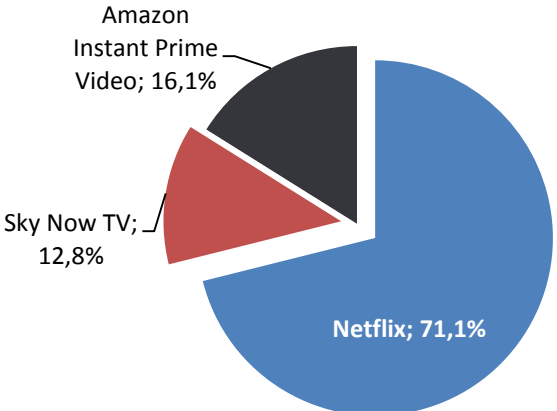


# Challenges for EU players and the audiovisual sector

- High number of VoD services **BUT Concentration** and **Market domination** by small number of players on VoD and digital markets
  - Future for smaller EU players?
- **Access and Exposition of EU films** and **TV shows** on main VoD services
  - « Gatekeepers »
- **Lower monetization** of content than physical (DVD/Blu-ray)
- **Access to premium content** increasingly more **expensive** → **need of original and exclusive content** in order to secure **competitive advantages** as digital players conquer the value chain
  - Netflix, Amazon, Vimeo, YouTube Red and others investing in original content
  - Competition to secure premium content increases licence prices for all players
- **Financing of EU works:** traditional broadcasters under increased pressure from online players for advertising budgets, viewers and subscribers
  - Future of financing?

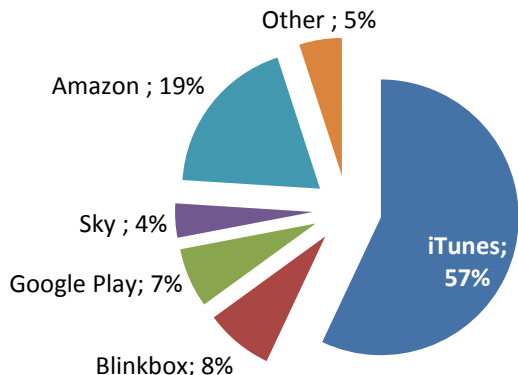
# Market concentration – United Kingdom 2014

UK SVoD Volume market share  
*in % of volume*



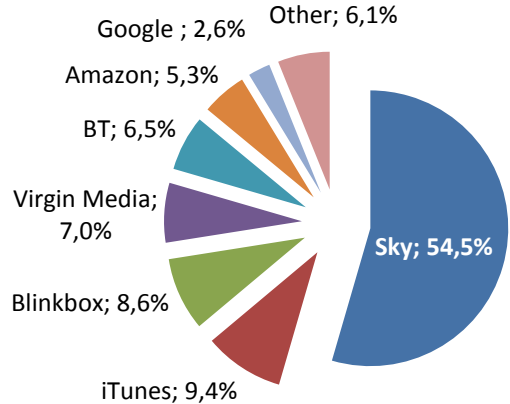
Market value: £ 381 million

UK Digital retail market shares  
*in % of value*



Market value: £ 168 million

UK Digital rental market shares  
*in % of value*



Market value: £ 264 million

- ➔ Oligopolies?
- ➔ «Winner-takes-all » logic?
- ➔ What place for national players in light of strong international competition?
- ➔ Economies of scale essential

Source: British Video Federation Yearbook 2015

# Access and exposition of national and EU films on VoD services

➔ Difficulties to access platforms: Poland: % of Polish films on selected VoD services

IPLA catalogue

Breakdown by Region of Origin (films where variable was identified)										
<b>1065</b>									<b>82%</b>	
European					Non-European					
518					547					51%
49%										
EU 28		National			US		Others			
498	47%	70	7%	456	43%	91	9%			

Low matching rate

Kinoplex catalogue

Breakdown by Region of Origin (films where variable was identified)										
<b>1176</b>									<b>92%</b>	
European					Non-European					
677					499					42%
58%										
EU 28		National			US		Others			
637	54%	108	9%	384	33%	115	10%			

iTunes Poland catalogue

Breakdown by Region of Origin (films where variable was identified)										
<b>2320</b>									<b>92%</b>	
European					Non-European					
315					2005					86%
14%										
EU 28		National			US		Others			
274	12%	4	0%	1557	67%	448	19%			

Chili.tv Poland catalogue

Breakdown by Region of Origin (films where variable was identified)										
<b>950</b>									<b>100%</b>	
European					Non-European					
139					811					85%
15%										
EU 28		National			US		Others			
139	15%	25	3%	791	83%	20	2%			

Source: OBS Study on VoD catalogues 2015 (forthcoming)



# Monetization: VOD is harder to monetize than DVD/Blu-ray...

## TVOD/EST

Transactional VOD

Consumer pays a fee to buy or rent a film

## SVOD

Subscription VOD

"All you can watch" for monthly subscription fee

## AVOD

Ad supported VOD

Free for consumer, advertising income

Business model:

Key players



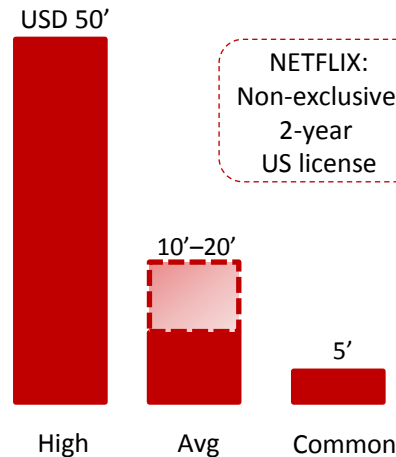
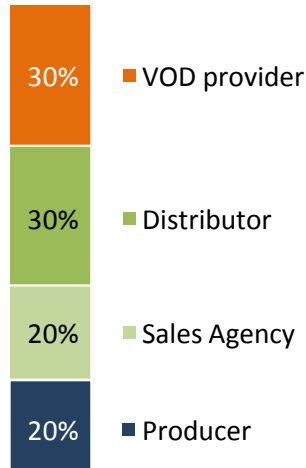
US consumer expenses:

Rental : USD 4  
Purchase : USD 3-8

Monthly fee: USD 3-10

Free

Revenue split:



% share of ad revenue

Source: DocumentaryTelevision.com (27 April 2015)

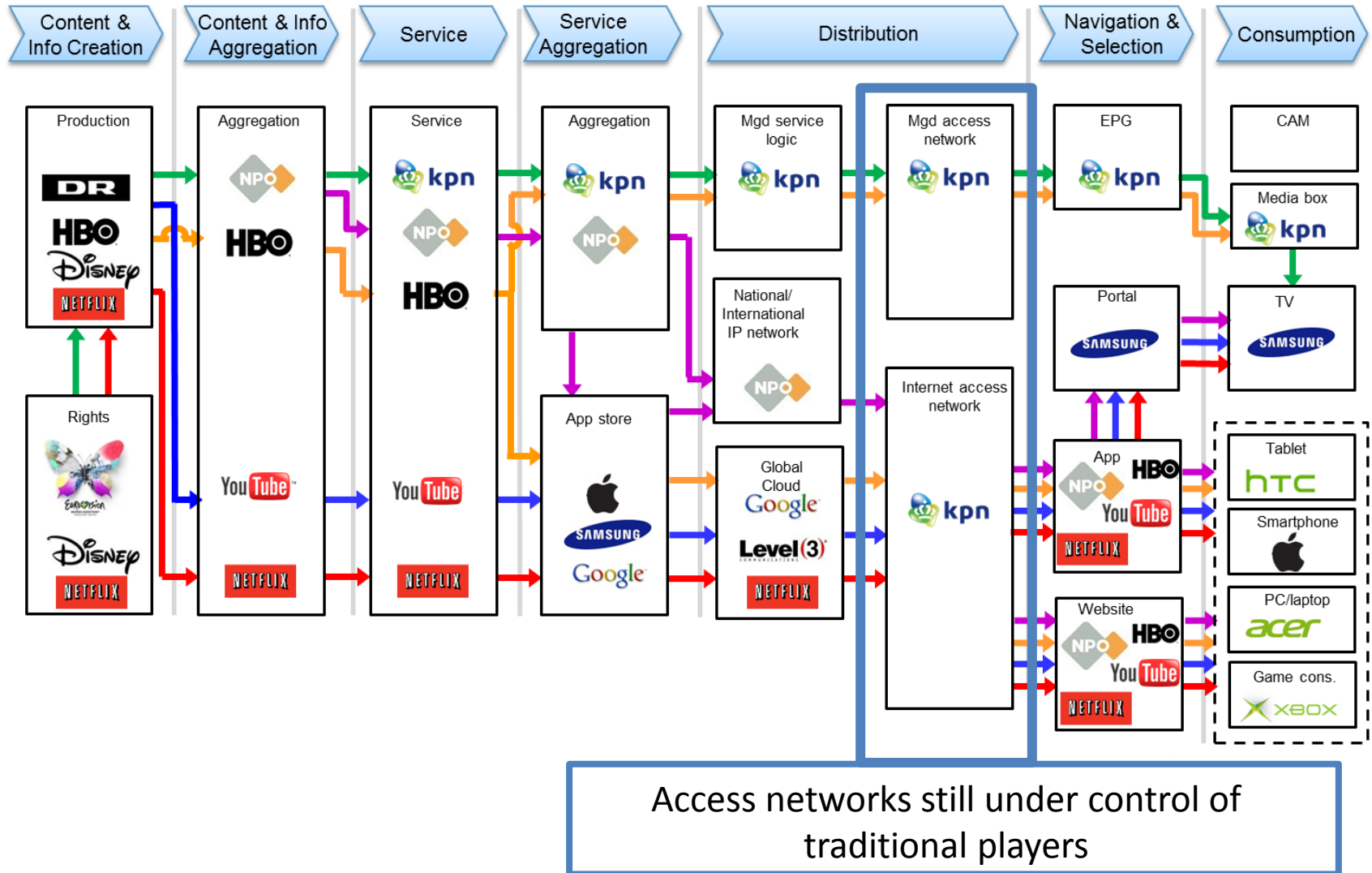
Monetisation potential:

Highest potential

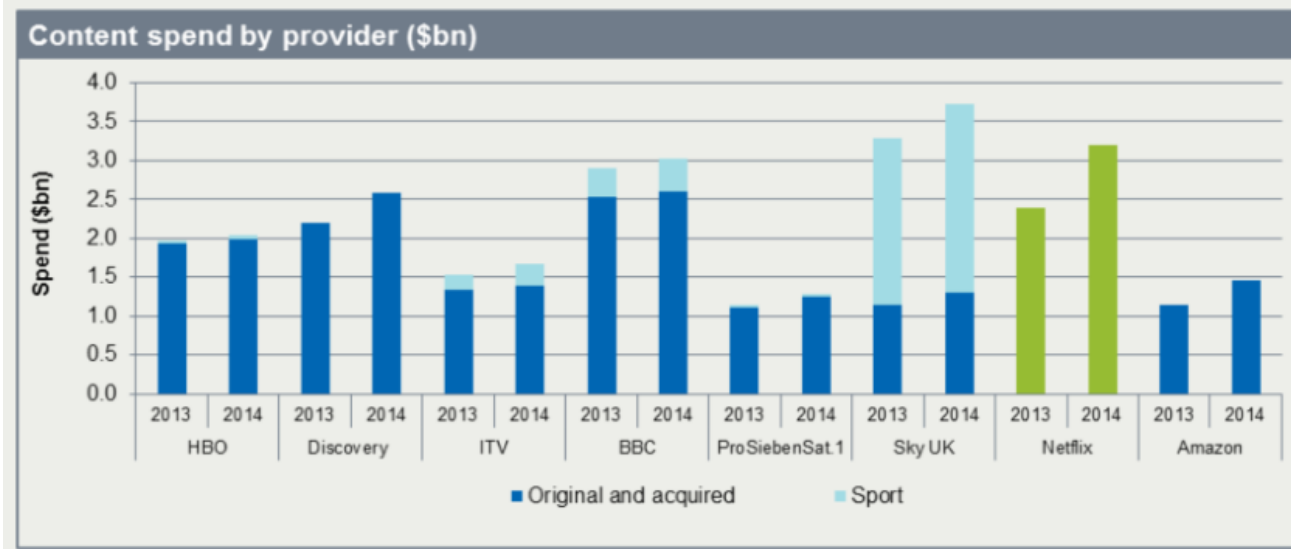
Depends on title

Low / Need of scale

# ...and Digital players conquer the value chain



# With deep pockets, acquiring and investing in (original) content



Excluding spend on sports, in 2013 and 2014, Netflix outspent almost everyone on original and acquired content

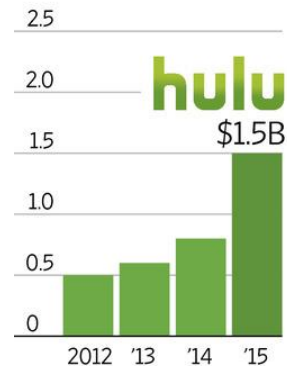
In 2014, Netflix spend was about double that of ITV and Amazon

Source: IHS

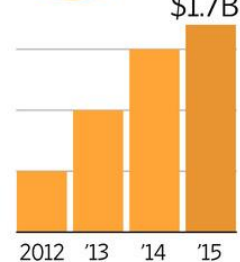
## Shopping Spree

Content acquisition spending

\$3.0 billion

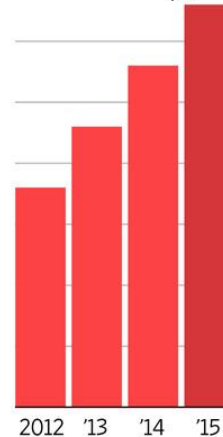


amazon.com



NETFLIX

\$3.3B



Note: 2014-15 are estimates  
Source: RBC Capital Markets

THE WALL STREET JOURNAL.

# Conclusions

- **Shift in paradigm** for the audiovisual sector
  - **Attention** is the **scarce** resource, **content** is **abundant**
- **Competition becomes international** with OTT distribution
  - National players compete with international players profiting from economies of scale (investment in technology, content, exclusive licences) and larger reach
- Digital markets: Tendency towards **Oligopolies & « Winner-takes-all » logic**
  - Online advertising, SVoD and Transactional VoD all dominated by 1 or 2 players
- **Traditional financing** sources for EU productions **under increased pressure**
  - Commercial TV competes with online players for advertising budgets
- **Monetization** of Film and TV shows **lower** than in traditional ecosystem
- Question of **Access** to and **Exposition** on main **VoD platforms for EU works**
- **Transparency** of figures (revenues, subscribers, growth, viewing) necessary in order to evaluate trends and market directions

**Dziękuję**  
-  
**Thank you**

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